

BEFORE THE INSURANCE COMMISSIONER OF THE  
STATE OF OKLAHOMA

STATE OF OKLAHOMA, ex rel. GLEN  
MULREADY, Insurance Commissioner,

Petitioner,

v.

CHIANTI LAMONT ROBERTS,  
a resident producer,

Respondent.

Case No. 24-0829-DIS

FILED  
DEC 17 2024  
INSURANCE COMMISSIONER  
OKLAHOMA

**CONDITIONAL ADMINISTRATIVE ORDER**  
**AND NOTICE OF RIGHT TO BE HEARD**

**COMES NOW** the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, by and through counsel, Antuanya “Bo” DeBose, and states as follows:

**JURISDICTION**

1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and, as such, is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101-7401, including the Oklahoma Producer Licensing Act, 36 O.S. § 1435.1 et seq..
2. Chianti Lamont Roberts (“Respondent”), holding license number 100210201, is licensed by the State of Oklahoma as a resident insurance producer as defined and required by 36 O.S. § 1435.2(7). His address of record is [REDACTED].
3. The Insurance Commissioner has jurisdiction over the subject matter raised in this dispute and may issue penalties pursuant to 36 O.S. § 1435.13(A) and (D).
4. Pursuant to 36 O.S. § 1435.13(D), in addition to or in lieu of any applicable denial, probation, censure, suspension or revocation of a license, a person may, after opportunity for hearing, be subject to a civil fine of not less than One Hundred Dollars (\$100.00) nor more than One Thousand Dollars (\$1,000.00) for each occurrence. The penalty may be enforced in the same manner in which civil judgments may be enforced.

5. If the Respondent requests a hearing in writing in this matter, pursuant to OAC 365:1-7-1, the Insurance Commissioner, pursuant to 36 O.S. § 319, will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing.

#### **FINDINGS OF FACT**

6. On or about October 30, 2024, the Consumer Assistance Division of the Oklahoma Insurance Department (“OID”) received complaint number 125219.

7. On or about October 30, 2024, the OID emailed a letter to the Respondent regarding the complaint and requested a response within twenty (20) days of receipt. The letter was sent to multiple email addresses listed in the Respondent’s licensing file. OID did not receive a response from Respondent.

8. On or about November 22, 2024, the OID emailed another letter to the Respondent and a response was requested within twenty (20) days of receipt. The letter was sent to multiple email addresses listed in the Respondent’s licensing file. OID did not receive a response from Respondent.

9. As of the date of this Order, Respondent has failed to submit a response to the October 30, 2024 and November 22, 2024 request(s) from the OID.

10. Pursuant to 36 O.S. §1250.4(B), “Any person subject to the jurisdiction of the Commissioner, upon receipt of any inquiry from the Commissioner shall, within twenty (20) calendar days from the date of receipt of the inquiry, furnish the Commissioner with an adequate response to the inquiry. The Commissioner may, upon good cause shown and on a case-by-case basis, extend the time allowed for a response for up to seven (7) additional calendar days. Any inquiry or response subject to this subsection shall be delivered electronically.”

11. Pursuant to the provisions of 36 O.S. §1435.13(A), the Insurance Commissioner may place on probation, censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Oklahoma Producer Licensing Act or may levy a civil penalty in accordance with subsection D of this section or any combination of actions, for any one or more of the following causes:

- a. Violating any insurance laws, or violating any regulation, subpoena or order of the Insurance Commissioner or of another state's Insurance Commissioner;
- b. Failing to respond to an inquiry from the Department as required in Section 1250.4 of this title;

### **CONCLUSIONS OF LAW**

12. The Respondent has violated 36 O.S. §1435.13(A)(15) and 36 O.S. §1250.4(B) by failing to furnish an adequate response to two (2) inquiry letters from the Commissioner within twenty (20) calendar days from the date of the inquiry.

### **ORDER**

**IT IS THEREFORE ORDERED** that the Respondent is **CENSURED** and **FINED** Five Hundred Dollars (\$500.00). The fine shall be paid within thirty (30) days of the date of this Conditional Administrative Order and made payable to the Oklahoma Insurance Department. The fine shall be sent to the Oklahoma Insurance Department located at 400 NE 50<sup>th</sup> Street, Oklahoma City, Oklahoma 73105. Failure to comply with a proper order of the Commissioner will result in further administrative action.

**IT IS FURTHER ORDERED, ADJUDGED AND DECREED** by the Insurance Commissioner that the Respondent submit response(s) to the two (2) inquiry letters attached within thirty (30) days of the date of this Conditional Administrative Order.

**IT IS FURTHER ORDERED, ADJUDGED AND DECREED** by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of this Conditional Order, the penalties set forth above will become a Final Order on the 31st day following the date of mailing this Order. A request for hearing should be in writing and addressed to Antuanyia "Bo" DeBose, Oklahoma Insurance Department, Legal Division, 400 NE 50<sup>th</sup> Street, Oklahoma City, Oklahoma 73105. The request for hearing must state the grounds for the request to set aside or modify the Order and must be served on the Oklahoma Insurance Department within the thirty (30) days allotted. The proceedings on such requested hearing will



be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250 through 324. If the Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as a notice of the matters to be reviewed at the hearing and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 17<sup>th</sup> day of December 2024.



GLEN MULREADY  
INSURANCE COMMISSIONER  
STATE OF OKLAHOMA

*Antuanyia DeBose*

Antuanyia "Bo" DeBose, OBA# 32765  
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Oklahoma Insurance Department  
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[Bo.debose@oid.ok.gov](mailto:Bo.debose@oid.ok.gov)

**CERTIFICATE OF MAILING**

I hereby certify that a true and correct copy of the above and foregoing *Conditional Order* was mailed by regular mail and by certified mail, with postage prepaid and return receipt requested, on this 17<sup>th</sup> day of December 2024, to:

Chianti Lamont Roberts

[Croberts7@allstate.com](mailto:Croberts7@allstate.com)

**Respondent's Mailing Address**

CERTIFIED MAIL NO.  
9214 8902 0982 7500 0675 51

Chianti Lamont Roberts

**Respondent's Residence Address**

CERTIFIED MAIL NO.  
9214 8902 0982 7500 0675 68

and a copy was delivered to:

Licensing & Consumer Assistance Division

*Antuanyia DeBose*  
Antuanyia "Bo" DeBose  
Assistant General Counsel