BEFORE THE INSURANCE COMMISSIONER OF THE FILED STATE OF OKLAHOMA

JUN 0 4 2024

STATE OF OKLAHOMA, ex rel. GLEN MULREADY, Insurance Commissioner, Petitioner,)	INSURANCE COMMISSIONER OKLAHOMA
v.)	Case No. 24-0313-DIS
HISCOX, INC., an applicant to reactivate an expired nonresident business entity insurance producer license,	
Respondent.	

CONDITIONAL ADMINISTRATIVE ORDER AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, by and through his attorney, Julie Reding, and alleges and states as follows:

JURISDICTION

- 1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101–7402, including Oklahoma Producer Licensing Act, 36 O.S. §§ 1435.1–1435.41.
- 2. Hiscox, Inc., ("Respondent") is an applicant for reactivation of its nonresident business entity insurance producer license in the State of Oklahoma and holds license number 100100212. Respondent's address of record is 5 Concourse Parkway, Ste. 2150, Atlanta, GA 30328-7107.
- 3. The Insurance Commissioner has jurisdiction over the subject matter raised in this dispute and may issue penalties pursuant to 36 O.S. §§ 1435.4, 1435.7 and 1435.13(A) & (D).

- 4. Pursuant to 36 O.S. §§ 1435.13(A) & (D), in addition to or in lieu of any applicable denial, probation, censure, suspension, revocation or refusal to issue or renew a license, after an opportunity for hearing, the Insurance Commissioner may levy a civil fine up to One Thousand Dollars (\$1,000.00) for each violation of the Oklahoma Producer Licensing Act.
- 5. Pursuant to OAC 365:1-1-7-1, if Respondent requests a hearing in this matter, pursuant to 36 O.S. § 319, the Insurance Commissioner will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing requested by Respondent.
- 6. Pursuant to OAC:365-1-7-5, the Insurance Commissioner upon written request reasonably made by a person affected by the hearing and at such person's expense, shall cause a full stenographic record of the proceedings to be made by a competent court reporter.

FINDINGS OF FACT

- 7. On or about February 29, 2024, Respondent's nonresident business entity insurance producer license expired.
- 8. On or about April 12, 2024, Respondent applied to reactivate its nonresident business entity insurance producer license (transaction number 751968606).
- 9. On or about April 15, 2024, the Oklahoma Insurance Department License Division ("OID") reviewed Respondent's application and sent reactivation audit questions to uscompliance@Hiscox.com, the business email address on file in the State Based System (SBS) for Respondent, inquiring if Respondent had sold, solicited or negotiated insurance in the name of Hiscox, Inc., in the state of Oklahoma or to Oklahoma customers since February 29, 2024.

- 10. On or about May 13, 2024, Respondent acknowledged that Respondent had engaged in five hundred forty-five (545) insurance transactions in the State of Oklahoma with an expired or inactive license.
- 11. Respondent failed to maintain an active license while conducting the business of insurance during the period of February 29, 2024 through May 13, 2024, during which time Respondent sold, solicited or negotiated approximately five hundred forty-five (545) insurance policies.

CONCLUSIONS OF LAW

- 12. Respondent violated 36 O.S. § 1435.4(A) by selling, soliciting, or negotiating insurance in Oklahoma for any class of insurance without a license for that line of authority when Respondent failed to maintain an active producer license and sold, solicited or negotiated approximately five hundred forty-five (545) insurance policies without a proper license.
- 13. Pursuant to 36 O.S. § 1435.13(A)(2), any person violating any insurance laws, or violating any regulation, subpoena or order of the Insurance Commissioner or of any other state's Insurance Commissioner may be subject to a civil fine up to One Thousand Dollars (\$1,000.00) per occurrence.

ORDER

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner, subject to the following paragraph, that the Respondent violated 36 O.S. §§ 1435.4(A) and 1435.13(A)(2) and as a result Respondent is FINED in the amount of TWO THOUSAND SEVEN HUNDRED TWENTY-FIVE DOLLARS (\$2,725.00). The Fine is to be paid within thirty (30) days of receipt of this Order.

Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above will become a Final Order on the thirty-first (31st) day following the date of mailing this Order. A request for hearing should be in writing addressed to Julie Reding, Oklahoma Insurance Department, Legal Division, 400 N.E. 50th Street, Oklahoma City, Oklahoma 73105. The request for hearing must state the grounds for the request to set aside or modify the Order within the thirty (30) days allotted.

The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 *et seq.*, and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250–324. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as notice of the matters to be reviewed at the hearing, and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order will be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 4 day of June 2024.



GLEN MULREADY INSURANCE COMMISSIONER STATE OF OKLAHOMA

Julie Reding, OBA No. 15522
Assistant General Counsel
Oklahoma Insurance Department
400 NE 50th Street

Oklahoma City, OK 73105 Telephone: (405) 521-2746 Facsimile: (405) 522-0125

CERTIFICATE OF MAILING

I, Julie Reding, hereby certify that a true and correct copy of the above and foregoing Conditional Administrative Order and Notice of Right to be Heard was sent by email and certified mail with postage prepaid and return receipt requested on this day of June 2024 to:

Hiscox Inc.
5 Concourse Parkway, Ste. 2150
Atlanta, GA 30328-7107
EMAIL: blinsurance@scsglobal.com

CERTIFIED MAIL 9589 0710 5270 0154 8795 35

And a copy was delivered to:

Licensing Division