

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

FILED
MAY 16 2024
INSURANCE COMMISSIONER
OKLAHOMA

STATE OF OKLAHOMA, ex rel. GLEN
MULREADY, Insurance Commissioner,

Petitioner,

v.

CSI INSURANCE AGENCY, LLC,
an Applicant for Reactivation of Resident
Insurance Producer License,

Respondent.

Case No. 24-0265-DIS

CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner,
by and through his attorney, Julie Reding, and alleges and states as follows:

JURISDICTION

1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101–7402, including Oklahoma Producer Licensing Act, 36 O.S. §§ 1435.1–1435.41.

2. CSI Insurance Agency, LLC, (“Respondent”), is an applicant for reactivation of its resident business entity insurance producer license in the State of Oklahoma and holds license number 3000744516. Respondent’s address of record is 6100 S. Yale Avenue, Suite 1100, Tulsa, OK 74136.

3. The Insurance Commissioner has jurisdiction over the subject matter raised in this dispute and may issue penalties pursuant to 36 O.S. §§ 1435.4, 1435.7 and 1435.13(A) & (D).

4. Pursuant to 36 O.S. §§ 1435.13(A) & (D), in addition to or in lieu of any applicable denial, probation, censure, suspension, revocation or refusal to issue or renew a license, after an opportunity for hearing, the Insurance Commissioner may levy a civil fine up to One Thousand Dollars (\$1,000.00) for each violation of the Oklahoma Producer Licensing Act.

5. Pursuant to OAC 365:1-1-7-1, if Respondent requests a hearing in this matter, pursuant to 36 O.S. § 319, the Insurance Commissioner will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing requested by Respondent.

6. Pursuant to OAC:365-1-7-5, the Insurance Commissioner upon written request reasonably made by a person affected by the hearing and at such person's expense, shall cause a full stenographic record of the proceedings to be made by a competent court reporter.

FINDINGS OF FACT

7. On or about December 31, 2023, Respondent's resident insurance producer license expired.

8. On or about April 9, 2024, Respondent applied to renew its resident (business entity) insurance producer license (transaction number 751661847).

9. On or about April 3, 2023, the Oklahoma Insurance Department License Division ("OID") reviewed Respondent's application for license reactivation (transaction number 751128379) and sent audit questions to branchoperations@commainsurance.com, the business address on file in the State Based System (SBS), inquiring if Respondent had sold, solicited or negotiated insurance in the name of CSI Insurance Agency, LLC, in the state of Oklahoma or to Oklahoma customers since December 31, 2023.

10. On or about April 23, 2024, Respondent acknowledged that Respondent had engaged in ninety-four (94) insurance transactions in the State of Oklahoma with an expired or inactive license.

11. Respondent failed to maintain an active license while conducting the business of insurance during the period of December 31, 2023 through April 3, 2024, during which time Respondent sold, solicited or negotiated approximately ninety-four (94) insurance policies.

CONCLUSIONS OF LAW

12. Respondent violated 36 O.S. § 1435.4(A) by selling, soliciting, or negotiating insurance in Oklahoma for any class of insurance without a license for that line of authority when Respondent failed to maintain an active producer license and sold, solicited or negotiated approximately ninety-four (94) insurance policies without a license.

13. Pursuant to 36 O.S. § 1435.13(A)(2), any person violating any insurance laws, or violating any regulation, subpoena or order of the Insurance Commissioner or of any other state's Insurance Commissioner may be subject to a civil fine up to One Thousand Dollars (\$1,000.00) per occurrence.

ORDER

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner, subject to the following paragraph, that the Respondent violated 36 O.S. §§ 1435.4(A) and 1435.13(A)(2) and as a result Respondent is **FINED** in the amount of **Five Hundred Dollars (\$500.00)**. The Fine is to be paid within thirty (30) days of receipt of this Order.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing

with respect to the Findings of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above will become a Final Order on the thirty-first (31st) day following the date of mailing this Order. A request for hearing should be in writing addressed to Julie Reding, Oklahoma Insurance Department, Legal Division, 400 N.E. 50th Street, Oklahoma City, Oklahoma 73105. The request for hearing must state the grounds for the request to set aside or modify the Order within the thirty (30) days allotted.

The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 *et seq.*, and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250–324. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as notice of the matters to be reviewed at the hearing, and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order will be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 16th day of May, 2024.



GLEN MULREADY
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

Julie Reding

Julie Reding, OBA No. 15522
Assistant General Counsel
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, OK 73105
Telephone: (405) 521-2746
Facsimile: (405) 522-0125

CERTIFICATE OF MAILING

I, Julie Reding, hereby certify that a true and correct copy of the above and foregoing *Conditional Administrative Order and Notice of Right to be Heard* was sent by email and certified mail with postage prepaid and return receipt requested on this 16th day of May 2024 to:

CSI Insurance Agency, LLC
6100 S. Yale Avenue, Suite 1100
Tulsa, OK 74136
EMAIL: branchoperations@commainsurance.com

CERTIFIED MAIL NO.
9214 8902 0982 7500 0629 52

And a copy was delivered to:

Licensing Division

Julie Reding

Julie Reding
Assistant General Counsel