BEFORE THE INSURANCE (STATE OF	FOKLAHOMA	FILED
STATE OF OKLAHOMA, ex rel. GLEN MULREADY, Insurance Commissioner,	NSU _A	PANCE COMMISSIONER OKLAHOMA SIONER
Petitioner,)	AHOMAISSIONE
v.) Case No. 24-0	130-DIS
FLOODSIMPLE INSURANCE SERVICES, LLC, an applicant for renewal of nonresident Insurance producer license,))))	
Respondent.)	

AMENDED CONDITIONAL ADMINISTRATIVE ORDER AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, by and through his attorney, Julie Reding, and alleges and states as follows:

JURISDICTION

- 1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101–7402, including Oklahoma Producer Licensing Act, 36 O.S. §§ 1435.1–1435.41.
- 2. Floodsimple Insurance Services, LLC, ("Respondent") is an applicant for reactivation of its nonresident business entity insurance producer license in the State of Oklahoma and holds license number 3000474811. Respondent's address of record is 1624 Market Street, Ste. 22340, Denver, CO 80202.
- 3. The Insurance Commissioner has jurisdiction over the subject matter raised in this dispute and may issue penalties pursuant to 36 O.S. §§ 1435.4, 1435.7 and 1435.13(A) & (D).

- 4. Pursuant to 36 O.S. §§ 1435.13(A) & (D), in addition to or in lieu of any applicable denial, probation, censure, suspension, revocation or refusal to issue or renew a license, after an opportunity for hearing, the Insurance Commissioner may levy a civil fine up to One Thousand Dollars (\$1,000.00) for each violation of the Oklahoma Producer Licensing Act.
- 5. Pursuant to OAC 365:1-1-7-1, if Respondent requests a hearing in this matter, pursuant to 36 O.S. § 319, the Insurance Commissioner will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing requested by Respondent.
- 6. Pursuant to OAC:365-1-7-5, the Insurance Commissioner upon written request reasonably made by a person affected by the hearing and at such person's expense, shall cause a full stenographic record of the proceedings to be made by a competent court reporter.

FINDINGS OF FACT

- 7. On or about December 7, 2022, Respondent applied to renew its nonresident business entity insurance producer license (transaction number 709268752).
- 8. On or about December 8, 2023, the Oklahoma Insurance Department License Division ("OID") reviewed Respondent's application and sent two requests for information to sschramke@floodsimple.com, the business address on file in the State Based System (SBS) to inquire about an undisclosed administrative action and a business address.
- 9. On or about December 30, 2022, OID withdrew Respondent's application due to no response to the requests for information (transaction 709268752).
- 10. Oklahoma Insurance Department's records show that Respondent's license expired on or about February 28, 2023.

- 11. On or about February 16, 2024, Respondent emails OID stating that it recently had become aware that its Oklahoma nonresident business entity producer license had expired and what steps would be necessary to reactivate it. Respondent submits its reactivation license on the same day in the National Insurance Producer Registry ("NIPR") (transaction number 746965639).
- 12. On or about February 20, 2024, the OID sent reactivation audit questions to sschramke@floodsimple.com, the business email address on file in the State Based System (SBS) for Respondent, inquiring if Respondent had sold, solicited or negotiated insurance in the name of Floodsimple Insurance Services, LLC, in the state of Oklahoma or to Oklahoma customers since February 28, 2023.
- 13. On or about February 21, 2024, Respondent acknowledged that Respondent had engaged in sixty-six (66) insurance transactions in the State of Oklahoma with an expired or inactive license.
- 14. Respondent failed to maintain an active license while conducting the business of insurance during the period of February 28, 2023 through February 20, 2024, during which time Respondent sold, solicited or negotiated approximately sixty-six (66) insurance policies.

CONCLUSIONS OF LAW

- 15. Respondent violated 36 O.S. § 1435.4(A) by selling, soliciting, or negotiating insurance in Oklahoma for any class of insurance without a license for that line of authority when Respondent failed to maintain an active producer license and sold, solicited or negotiated approximately sixty-six (66) insurance policies without a license.
- 16. Pursuant to 36 O.S. § 1435.13(A)(2), any person violating any insurance laws, or violating any regulation, subpoena or order of the Insurance Commissioner or of any other

state's Insurance Commissioner may be subject to a civil fine up to One Thousand Dollars (\$1,000.00) per occurrence.

<u>ORDER</u>

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner, subject to the following paragraph, that the Respondent violated 36 O.S. §§ 1435.4(A) and 1435.13(A)(2) and as a result Respondent is **FINED** in the amount of **FIVE HUNDRED DOLLARS (\$500.00)**. The Fine is to be paid within thirty (30) days of receipt of this Order.

Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above will become a Final Order on the thirty-first (31st) day following the date of mailing this Order. A request for hearing should be in writing addressed to Julie Reding, Oklahoma Insurance Department, Legal Division, 400 N.E. 50th Street, Oklahoma City, Oklahoma 73105. The request for hearing must state the grounds for the request to set aside or modify the Order within the thirty (30) days allotted.

The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 *et seq.*, and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250–324. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as notice of the matters to be reviewed at

the hearing, and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order will be considered withdrawn, pending final resolution at the hearing.



GLEN MULREADY INSURANCE COMMISSIONER STATE OF OKLAHOMA

Julie Reding, OBA No. 15522

Assistant General Counsel

Oklahoma Insurance Department

400 NE 50th Street

Oklahoma City, OK 73105

Telephone: (405) 521-2746 Facsimile: (405) 522-0125

CERTIFICATE OF MAILING

I, Julie Reding, hereby certify that a true and correct copy of the above and foregoing Conditional Administrative Order and Notice of Right to be Heard was sent by email and certified mail with postage prepaid and return receipt requested on this 2 day of 2024 to:

Floodsimple Insurance Services, LLC 1624 Market Street, Ste. 22340 Denver, CO 80202

EMAIL: sschramke@floodsimple.com

CERTIFIED MAIL NO. 9214 8902 0982 7500 0624 02

And a copy was delivered to:

Licensing Division

Julie Reding

Assistant General Counsel