

BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA

FILED
DEC 08 2022
INSURANCE COMMISSIONER
OKLAHOMA

STATE OF OKLAHOMA, ex rel. GLEN)
MULREADY, Insurance Commissioner,)
)
Petitioner,)
v.)
)
CORBIN LYNN JARVIS, a)
resident producer,)
)
&)
)
PAMELA LAFAYE ISAACS, a)
resident producer,)
Respondent(s))

Case No. 22-0106-DIS

FINAL ADMINISTRATIVE ORDER

This matter is a disciplinary proceeding under the Oklahoma Producer Licensing Act. 36 O.S. §§ 1435.1 et seq. On November 7, 2022, a show cause hearing was held at the Oklahoma Insurance Department ("OID") on OID's Notice of Hearing and Order to Show Cause ("Notice"), filed April 6, 2022. The hearing was held at the offices of OID before Independent Hearing Examiner Stephan Mathis. Present at the hearing were Antuanya "Bo" DeBose, Assistant General Counsel for OID and Rick Koch for OID's Anti-Fraud Division. Respondent Corbin Lynn Jarvis ("Respondent") appeared in person and by counsel, Hilary S. Allen.

Witnesses were sworn and testified, exhibits were admitted, and argument of the parties heard.

FINDINGS OF FACT

1. That OID has jurisdiction over the subject matter of this action pursuant to 36 O.S. §§ 101-7401, including the Oklahoma Producer Licensing Act, 36 O.S. §1435.1 et seq..

2. That the Insurance Commissioner has the authority to render an Order concerning the above styled matter and has lawfully appointed Independent Hearing Examiner, Stephan Mathis, who sat as a quasi-judicial officer pursuant to 36 O.S. § 319.

3. The Insurance Commissioner may place on probation, censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Oklahoma Producer Licensing Act 36 O.S. § 1435.13(A) and (D). In addition to or in lieu of any applicable denial, probation, censure, suspension or revocation of a license, a person may, after opportunity for hearing, also be subject to a civil fine of not less than One Hundred Dollars (\$100.00) nor more than One Thousand Dollars (\$1,000.00) for each occurrence. Said penalty may be enforced in the same manner in which civil judgments may be enforced.

4. Respondent holds resident producer license number 118090 and is licensed by the State of Oklahoma. Respondent's address of record is [REDACTED]
[REDACTED]

5. Petitioner afforded Respondent an opportunity for hearing by sending the *Notice* by certified mail return receipt requested on April 6, 2022 to Respondent. The *Notice*, filed April 6, 2022, states the matters asserted, states the time, place and nature of the hearing, cites legal authority and jurisdiction, and refers to particular sections of the statutes involved.

6. The hearing was recorded electronically by an employee of the Oklahoma Insurance Department.

7. The following exhibits were introduced and admitted:

- a) Petitioner's Exhibit A: Transcript of Telephone Conversation 12/9/2020
- b) Petitioner's Exhibit B: Transcript of Telephone Conversation 1/15/2021
- c) Petitioner's Exhibit C: Transcript of Telephone Conversation 1/18/2021

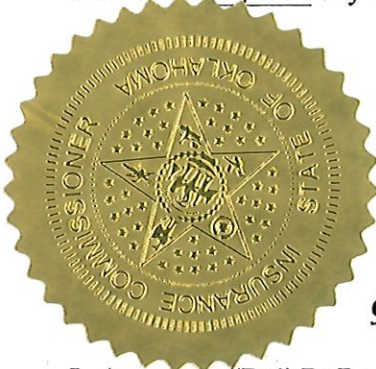
- d) Petitioner's Exhibit D: Insurance Coverage Summary dated 12/5/20
 - e) Petitioner's Exhibit E: Insurance Coverage Summary dated 1/18/21
 - f) Petitioner's Exhibit F: BancFirst Data Entry 1/18/21
 - g) Respondent's Exhibit 1: Contact Request dated 1/15/2021
 - h) Respondent's Exhibit 2: Claim Information dated 1/14/2021
 - i) Respondent's Exhibit 3: Transcript of Telephone Conversation 1/15/2021
 - j) Respondent's Exhibit 4: Insurance Coverage Summary dated 1/16/2021
 - k) Respondent's Exhibit 5: Email from Pam Isaacs to Jordan Blake dated 1/16/2021
 - l) Respondent's Exhibit 6: Transcript of Telephone Conversation 1/18/2021
 - m) Respondent's Exhibit 7: Insurance Coverage Summary dated 1/18/2021
8. The following witnesses were sworn and testified under oath:
- n) Pamela Isaacs, Respondent
 - o) Rick Koch, Investigator with OID
 - p) Corbin Jarvis, Respondent

9. After hearing opening and closing statements and hearing the evidence presented, the appointed Independent Hearing Examiner, Stephan Mathis, found no evidence of fraud, no evidence of dishonesty, and no evidence of incompetence. Mr. Mathis found that there was no allegation of improper behavior made or filed by Progressive, but that Respondent Jarvis' actions could be construed as coercive pursuant to 36 O.S. § 1435.13 (A)(8).

ORDER

IT IS THEREFORE ORDERED that Corbin Lynn Jarvis' resident insurance producer license number 13230 is hereby **CENSURED**. Respondent is ordered to pay the costs of the proceeding in the amount of Three Hundred Seventy-Five Dollars (\$375.00).

Dated this 7 day of December, 2022.




STEPHAN MATHIS

INDEPENDENT HEARING EXAMINER
OKLAHOMA INSURANCE DEPARTMENT

CERTIFICATE OF MAILING

I, Antuanya "Bo" DeBose, hereby certify that a true and correct copy of the above and foregoing Final Administrative Order was mailed by first class U.S. Mail and by certified mail with postage prepaid and return receipt requested on this 27th day of December, 2022 to:

Hilary S. Allen
Spencer Fane LLP
9400 North Broadway Extension, Suite 600
Oklahoma City, Oklahoma 73114-7423
hallen@spencerfane.com
Attorney for Corbin Jarvis

CERTIFIED MAIL NO:
9214 8902 0982 7500 0507 06

Robert B. Houston
Gordon & Rees
101 Park Avenue, Suite 1300
Oklahoma City, Oklahoma 73102
Bhouston@grsm.com
Attorney for Pamela Isaacs

CERTIFIED MAIL NO:
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and that a copy was delivered to:

Licensing Division



Antuanya "Bo" DeBose