BEFORE THE INSURANCE OF OF	
STATE OF OKLAHOMA, ex rel. GLEN MULREADY, Insurance Commissioner,) MSURANCE COMMISSIONER) CASE NO. 23-0730-DIS
Petitioner,	OKLAHOMISSIC
vs.) OMA STONES
) CASE NO. 23-0730-DIS
Ronald Corbin Parker, a non-resident	j .
insurance adjuster in the State of Oklahoma,	j ,
	j
Respondent.	Ś

CONDITIONAL ADMINISTRATIVE ORDER AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, by and through counsel, Julie Reding, and alleges and states as follows:

JURISDICTION

- 1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and, as such, is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101-7402, and the Oklahoma Insurance Adjusters Licensing Act, 36 O. S. §§ 6201-6223.
- 2. Respondent Ronald Corbin Parker ("Respondent") is a non-resident insurance adjuster holding license number 3000486461. Respondent's address of record is
- 3. The Insurance Commissioner has jurisdiction over the subject matter raised in this dispute and may issue penalties pursuant to 36 O.S. § 6220.
- 4. Pursuant to 36 O.S. § 6220(A) & (B), in addition to or in lieu of any applicable denial, censure, suspension, or revocation, any person violating any provision of the Oklahoma

- Insurance Adjusters Licensing Act may be subject to a civil fine of not more than One Thousand Dollars (\$1,000) for each violation.
- 5. If Respondent requests a hearing in writing in this matter, pursuant to OAC 365:1-7-1, the Insurance Commissioner, pursuant to 36 O.S. § 319, will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing requested by Respondent.

ALLEGATIONS OF FACT

- 6. Respondent's Oklahoma adjuster license expired on May 31, 2023.
- 7. On or about July 29, 2023, the Oklahoma Insurance Department ("OID") Consumer Assistance Department received a request from a complainant seeking assistance with a homeowner's claim with Safeco Insurance Company of America, NAIC 24740; the complaintant listed Respondent as the adjuster of their claim.
- 8. In the course of investigating the consumer complaint and communicating with Safeco Insurance Company of America, the OID Consumer Assistance division verified the adjuster on the claim was the Respondent and also Respondent's adjuster license and found it had expired on May 31, 2023.
- 9. OID Consumer Assistance inquired with Safeco Insurance Company of America whether Respondent had adjusted any other claims since May 31, 2023 without an active license and if so, how many; the company acknowledged that Respondent had adjusted nine (9) claims without an active Oklahoma non-resident adjuster license.
- 10. Pursuant to 36 O.S. § 6220(A)(9), it is a violation of the Insurance Adjusters Licensing Act for an adjuster to "adjust losses or negotiate claim settlements arising pursuant to provisions of insurance contracts on behalf of an insurer or insured without proper licensing from the

Commissioner and authority from the licensed insurer or the insured party."

11. Pursuant to 36 O.S. § 6220(A)-(B), in addition to any potential denial, censure, suspension, or revocation, the Insurance Commissioner may subject any person violating the provisions of the Oklahoma Insurance Adjusters Licensing Act to civil fines of not more than One Thousand Dollars (\$1,000.00) for each violation.

ALLEGED CONCLUSIONS OF LAW

12. Respondent violated 36 O.S. § 6220(A)(9) and 36 O.S. § 6220(E) by adjusting nine (9) claims without proper licensure from the Oklahoma Insurance Commissioner.

ORDER

IT IS THEREFORE ORDERED that Respondent is hereby CENSURED and FINED Three Hundred Dollars (\$300.00). The fine is to be paid within thirty (30) days of the date of this Conditional Administrative Order and made payable to the Oklahoma Insurance Department. The fine shall be sent to the Oklahoma Insurance Department located at 400 NE 50th Street, Oklahoma City, Oklahoma 73105. Failure to comply with a proper order of the Commissioner will result in further administrative action.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of this Conditional Order, the penalties set forth above will become a Final Order on the thirty-first (31st) day following the date of mailing this Order. A request for hearing should be in writing and addressed to Julie Reding, Oklahoma Insurance Department, Legal Division, 400 NE 50th Street, Oklahoma City, Oklahoma 73105. The request for hearing must state the grounds for the request to set aside or modify the Order and must be served on the Oklahoma Insurance Department within the thirty (30) days allotted. The proceedings on such requested hearing will be conducted in accordance

with the Oklahoma Insurance Code, 36 O.S. §§ 101 *et seq.*, and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250 through 324. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order will act as a notice of the matters to be reviewed at the hearing and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.



GLEN MULREADY INSURANCE COMMISSIONER STATE OF OKLAHOMA

Julie Reding OBA No. 15522
Assistant General Counsel
Oklahoma Insurance Department
400 NE 50th Street
Oklahoma City, Oklahoma, 73105

Tel. (405) 521-2746 Fax (405) 522-0125

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing *Conditional Administrative Order and Notice of Right to be Heard* was mailed by email and by certified mail with postage prepaid and return receipt requested, on this 2024 to:

Ronald Corbin Parker

Email: corbin.parker.yyn0@statefarm.com

and a copy was delivered to:

Consumer Assistance and

Licensing Division

CERTIFIED MAIL NO: 9214 8902 0982 7500 0607 29

Julie Reding, OBA No. 15522 Assistant General Counsel