## BEFORE THE INSURANCE COMMISSIONER OF THE

BEFORE THE INSURANCE CO STATE OF OKL	// //
STATE OF OKLAHOMA, ex rel. GLEN,	) OF COM
MULREADY, Insurance Commissioner,	) TLAHOMASSIONER
	)
Petitioner,	)
vs.	
	) CASE NO. 21-0431-DEN
SOUTHSIDE APPRAISAL SERVICE, INC., an	)
applicant for a resident business entity insurance	)
adjuster license in the State of Oklahoma,	)
	)
Respondent.	

#### **CONSENT ORDER**

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, and the Respondent Southside Appraisal Service, Inc. ("Respondent") and stipulate to the following facts and applicable laws. The parties consent to entry of this Consent Order.

#### **JURISDICTION**

- 1. The Insurance Commissioner of the State of Oklahoma, Glen Mulready, is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., including the Insurance Adjusters Licensing Act, 36 O.S. §§ 6201–6223.
- 2. Respondent is an applicant for a resident business entity insurance adjuster license in the State of Oklahoma. Its mailing address of record is PO Box 890297, Oklahoma City, Oklahoma 73189.
- 3. A person or entity acting as an insurance adjuster must be licensed as an insurance adjuster and comply with all the applicable laws, rules, regulations. 36 O.S. § 6220.
- The Insurance Commissioner has jurisdiction over the subject matter raised in this 4. dispute and may issue penalties pursuant to 36 O.S. §6220.

5. Informal disposition of this matter may be made by consent order pursuant to 75 O.S. § 309(E).

#### STIPULATIONS OF FACT

- 1. On or about May 15, 2021, the Oklahoma Insurance Department (the "Department") received an application submitted by Respondent for its initial resident business entity insurance adjuster license.
- 2. The Certificate of Incorporation provided by Respondent as required by the license application showed that Southside Appraisal Service, Inc. was originally incorporated on December 21, 1988.
- 3. The Department sent a letter to Respondent on or about July 1, 2021, requiring Respondent to inform the Department of whether it had acted as an insurance adjuster by investigating, negotiating, adjusting, and/or settling claims in the state of Oklahoma in its name since the date of incorporation and, if so, to provide a list of each occurrence.
- 4. In response to the Department's July 1, 2021, letter, Respondent stated that from 1988 through 2021, it conducted business as an insurance adjuster. Respondent confirmed that it worked 6,580 claims under its name in Oklahoma from 2016 through 2021; however, due to "computer makeovers in 2008, 2014, and, most recently, in January of 2021" the majority of the archived files for business conducted were lost and paper files for years up to 2014 were shredded. Accordingly, the total number of claims worked without proper licensing as an insurance adjuster business entity cannot be ascertained.
- 5. It is unlawful for any company or corporation to act as an insurance adjuster without first obtaining a license. 36 O.S. § 6220(A)(9) and (F).

6. Pursuant to 36 O.S. § 6220(A)(9) and (B), the Insurance Commissioner holds the authority to levy a civil fine against a person for "[a]djusting losses or negotiating claim settlements arising pursuant to provisions of insurance contracts on behalf of an insurer or insured without proper licensing from the Commissioner."

#### **CONCLUSIONS OF LAW**

1. Since its date of incorporation, December 21, 1988, Respondent violated 36 O.S. § 6220(A)(9) and (F) on at least 6,580 occasions by acting as an insurance adjuster without first obtaining proper licensing from the Insurance Commissioner.

#### **ORDER**

IT IS THEREFORE ORDERED by the Insurance Commissioner and CONSENTED to by the Respondent that Respondent is hereby <u>fined</u> in the amount of **TEN THOUSAND DOLLARS (\$10,000.00)** for violation of 36 O.S. § 6220(A)(9) and (F). The fine is to be paid by money order or cashier's check within thirty (30) days of this order and made payable to the Oklahoma Insurance Department located at 400 NE 50th Street, Oklahoma City, Oklahoma 73105. Upon the Department's receipt of payment of the fine, the stipulations of fact and conclusions of law addressed herein shall be considered resolved and Respondent's application for a resident business entity insurance adjuster license may be granted. Failure to comply with a proper Order of the Commissioner may result in the license application being withdrawn and/or further administrative action.

# WITNESS My Hand and Official Seal this day of July, 2022.



GLEN MULREADY **INSURANCE COMMISSIONER** STATE OF OKLAHOMA

**BRIAN DOWNS** 

First Deputy and Chief of Staff

AGREED TO:

Molly K. Clinkscales Attorney for Petitioner

David Lewellan

Southside Appraisal Service, Inc.

### **CERTIFICATE OF MAILING**

Southside Appraisal Service, Inc. c/o David Lewellan PO Box 890297 Oklahoma City, OK 73189

CERTIFIED MAIL NO: 9214 8902 0982 7500 0480 55

and

Jami Rhoades Antonisse
MILLER JOHNSON JONES ANTONISSE & WHITE, PLLC
500 NW 6th Street, Suite 300
Oklahoma City, OK 73102
jantonisse@mjjaw.com

CERTIFIED MAIL NO: 9214 8902 0982 7500 0480 62

With a copy to:

**OID Licensing Division** 

Molly K. Clinkscales Assistant General Counsel





21-0431-DTN MKC

Date Produced: 07/25/2022

#### OKLAHOMA INSURANCE DEPARTMENT:

The following is the delivery information for Certified Mail™/RRE item number 9214 8902 0982 7500 0480 55. Our records indicate that this item was delivered on 07/22/2022 at 11:14 a.m. in OKLAHOMA CITY, OK 73159. The scanned image of the recipient information is provided below.

Signature of Recipient:

PATTY Leweller

Address of Recipient:

PO BOX 890297

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely, United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

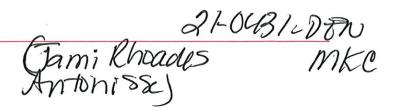
This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

SOUTHSIDE APPRAISAL SERVICE INC C/O: DAVID LEWELLAN PO BOX 890297 OKLAHOMA CITY OK 73189-0297

Customer Reference Number:

C3560164.21012896





Date Produced: 07/25/2022

#### OKLAHOMA INSURANCE DEPARTMENT:

The following is the delivery information for Certified Mail™/RRE item number 9214 8902 0982 7500 0480 62. Our records indicate that this item was delivered on 07/21/2022 at 09:55 a.m. in OKLAHOMA CITY, OK 73102. The scanned image of the recipient information is provided below.

Signature of Recipient:

Amy D Snow

Address of Recipient:

500 NW LOHNST.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local post office or Postal Service representative.

Sincerely, United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

This USPS proof of delivery is linked to the customers mail piece information on file as shown below:

JAMI RHOADES ANTONISSE MILLER JOHNSON JONES ANTONISSE & WHITE PLLC STE 300 500 NW 6TH ST OKLAHOMA CITY OK 73102-1219

Customer Reference Number:

C3560164.21012897