# BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF OKLAHOMA

FILED

AUG 1 3 2020

STATE OF OKLAHOMA, ex rel. GLEN	)	<b>'INS</b> URANCE COMMISSIONER OKLAHOMA
MULREADY, Insurance Commissioner,	)	
	)	
Petitioner,	)	
V.	)	Case No. 20-0317-DIS
	)	
ABERNATHY-AARON FUNERAL HOME,	)	
a pre-paid funeral benefit permit holder in the	)	
State of Oklahoma,	)	
	)	
Respondent.	)	

## CONDITIONAL ADMINISTRATIVE ORDER AND NOTICE OF RIGHT TO BE HEARD

**COMES NOW** the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, by and through his attorney, Teresa L. Green, and alleges and states as follows:

## **JURISDICTION**

- 1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., including Prepaid Funeral Services and Funeral Service Merchandise Act, 36 O.S. §§ 6121 et seq.
- 2. Abernathy-Aaron Funeral Home ("Respondent") is a pre-paid funeral benefit permit holder in the State of Oklahoma, permit number 863287. Its mailing address of record is P.O. Box 276, Crescent, OK 73028.
- 3. The Insurance Commissioner may censure, suspend or revoke, and/or may fine any permit holder who violates any provision of the Prepaid Funeral Services and Funeral

Service Merchandise Act a civil penalty of not less than \$100.00 and not more than \$1,000.00. See 36 O.S. § 6130(B).

### **FINDINGS OF FACT**

- 4. Pursuant to 36 O.S. § 6129.1, each organization operating one or more prepaid funeral trusts shall have a financial examination of each trust and related prepaid funeral accounts, annually and whenever the Insurance Commissioner deems it to be prudent or necessary.
- 5. Starting on or about October 28, 2018, the Oklahoma Insurance Department ("OID") performed a financial examination on Respondent.
- 6. Pursuant to 36 O.S. § 309.2, any insurer or person examined shall pay the proper charges incurred in such examination.
- 7. On or about October 31, 2018, Regulatory Consultants, Inc. (the "Examiner") issued invoice number 180667 to Respondent.
- 8. On or about November 15, 2018, the Examiner issued invoice number 180718 to Respondent.
- 9. On or about December 15, 2018, the Examiner issued invoice number 180737 to Respondent.
- 10. On or about February 15, 2019, the Examiner issued invoice number 180784 to Respondent.
- 11. On or about February 28, 2019, the Examiner issued invoice number 180796 to Respondent.
- 12. On or about March 15, 2019, the Examiner issued invoice number 180802 to Respondent.

- 14. On or about January 10, 2020, the Examiner issued statement number 1993 to Respondent summarizing all amounts due pursuant to the previously submitted invoices.
- 15. On or about June 3, 2020, the OID sent Respondent a Failure to Pay Examination Fees letter. The letter was signed for on or about June 11, 2020 by Howard Aaron.
- 16. On or about April 24, 2020, the OID sent Respondent a Failure to Pay Examination Fees letter. The letter was signed for on or about April 30, 2020 by Howard Aaron.
  - 17. To date, Respondent has not paid the outstanding examination fees.

## **CONCLUSIONS OF LAW**

18. Respondent violated 36 O.S. § 309.2 by failing to pay charges incurred for the 36 O.S. § 6129 financial examination when Respondent did not pay the invoices submitted by the Examiner.

#### **ORDER**

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that Respondent is **fined** in the amount of **FIVE HUNDRED DOLLARS** (\$500.00) for the violations of 36 O.S. § 309.2. The fine is to be paid within thirty (30) days of receipt of this Order.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Findings of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above will become a Final Order on the thirty-first (31st) day following the date of mailing this Order. A request for hearing should be in writing addressed to Teresa L. Green, Oklahoma Insurance Department, Legal Division, 400 N.E. 50th St.,

N.E. 50<sup>th</sup> St., Oklahoma City, OK 73105. A request for hearing must state the grounds for the request to set aside or modify this Order.

Any such hearing will be conducted according to the procedures for contested cases under the Insurance Code and 75 O.S. § 250 et seq. If the Respondent serves a timely request for hearing on the Oklahoma Insurance Department, then this Conditional Order will act as notice of the matters to be reviewed at the hearing, and the Findings of Fact, Conclusions of Law, and penalties imposed in this Conditional Order will be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 34 day of August, 2020.



**GLEN MULREADY** 

INSURANCE COMMISSIONER STATE OF OKLAHOMA

Peresa L. Green, OBA #32897

Assistant General Counsel

Oklahoma Insurance Department

400 N.E. 50<sup>th</sup> Street

Oklahoma City, OK 73105 Telephone: (405) 521-6654

Facsimile: (405) 522-0125

## **CERTIFICATE OF MAILING**

I, Teresa L. Green, hereby certify that a true and correct copy of the above and foregoing Conditional Administrative Order and Notice of Right to be Heard was sent by certified mail with postage prepaid and return receipt requested on this day of August, 2020, to:

Abernathy-Aaron Funeral Home P.O. Box 276 Crescent, OK 73028

Certified Mail Number 9214 8902 0982 7500 0306 54

and a copy was delivered to:

**RIS** Division

Financial Division

Teresa L. Green Assistant General Coursel



Date Produced: 08/24/2020

#### OKLAHOMA INSURANCE DEPARTMENT:

The following is the delivery information for Certified Mail™/RRE item number 9214 8902 0982 7500 0306 85. Our records indicate that this item was delivered on 08/17/2020 at 08:43 a.m. in CRESCENT, OK 73028. The scanned image of the recipient information is <u>pr</u>ovided below.

Signature of Recipient:

Laward Aarm

**BOX 276** 

Address of Recipient:

CRESCENT. OK 73028-0276

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Sincerely, United States Postal Service

The customer reference number shown below is not validated or endorsed by the United States Postal Service. It is solely for customer use.

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ABERNATHY-AARON FUNERAL HOME PO BOX 276 CRESCENT OK 73028-0276

Customer Reference Number: C2214904.12589452

Return Reference Number: SMS/20-0317-DIS (TLG)/Cond Ord.



#### Return address:

OKLAHOMA INSURANCE DEPARTMENT 5 CORPORATE PLAZA OKLAHOMA CITY, OK 73112

MAILING DATE: 08/13/2020 DELIVERY DATE: 08/17/2020

#### Recipient address:

ABERNATHY-AARON FUNERAL HOME PO BOX 276 CRESCENT OK 73028-0276

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SHIPMENT RECEIVED ACCEPTANCE PENDING	OKLAHOMA CITY,OK 73118	08/13/2020 16:00
ORIGIN ACCEPTANCE	OKLAHOMA CITY,OK 73105	08/13/2020 18:20
PROCESSED THROUGH USPS FACILITY	OKLAHOMA CITY,OK 73107	08/13/2020 19:35
DEPART USPS FACILITY	OKLAHOMA CITY,OK 73107	08/13/2020 21:01
PROCESSED THROUGH USPS FACILITY	OKLAHOMA CITY,OK 73107	08/14/2020 14:30
ARRIVAL AT UNIT	CRESCENT,OK 73028	08/15/2020 07:57
AVAILABLE FOR PICKUP	CRESCENT,OK 73028	08/15/2020 08:00
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CASE NUMBER: 20-0317-DIS DEPARTMENT: LEGAL/TLG

SENDER: SMS

CUSTOM 4: CONDITIONAL ADMINISTRATIVE ORDER & NOTICE OF RIGHT TO BE HEARD