

Legal Division

EXTRAORDINARY LIFE CIRCUMSTANCES REQUEST FORM

Date: _____

To: (Insert Insurer Here) (Insert Insurer's Address)

From: (Insert Insured/Applicant's Name) (Insert Insured/Applicant's Address) (Insert Insured/Applicant's Telephone Number) (Insert Insured/Applicant's Email Address)

DISCLOSURE: Pursuant to 36 O.S. §953.1, an insurer authorized to do business in the State of Oklahoma that uses credit information to underwrite or rate risks for a policy of personal insurance <u>shall</u>, upon written request from an <u>applicant for insurance coverage or an insured</u>, provide reasonable exceptions to the rate of the insurer, rating classifications, company or tier placement, or underwriting rules or guidelines for a consumer who has experienced and whose credit information has been directly influenced by any of the following events:

- 1. Catastrophic event declared by the federal or state government;
- 2. Serious illness or injury, or serious illness or injury to an immediate family member;
- 3. Death of an immediate family member;
- 4. Divorce or involuntary interruption of legally owed alimony or support payments;
- 5. Identity theft;
- 6. Temporary loss of employment for a period of three (3) months or more, if it results from involuntary termination;
- 7. Military deployment overseas; and
- 8. Other events, as determined by the Insurance Commissioner.

If an applicant or insured submits a request for an exception, an insurer may, in its sole discretion:

- 1. Require the consumer to provide reasonable written and independently verifiable documentation of the event;
- 2. Require the consumer to demonstrate that the event had direct and meaningful impact on the credit information of the consumer;
- 3. Require the request be made no more than sixty (60) days from the date of the application for insurance or the policy renewal;
- 4. Grant an exception despite the consumer not providing the initial request for an exception in writing; or
- 5. Grant an exception to requiring a written request where the consumer asks for a consideration of repeated events or the insurer has considered this event previously.