



**OKLAHOMA
INSURANCE
DEPARTMENT**

Insurance Commissioner, Glen Mulready

400 N.E. 13th
Oklahoma City, OK 73103

T 405 521 2068
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April 13, 2021

John Doe
ABC Company
1234 Main Street
Hometown, MO 64108

RE: John Doe, INQUIRER
John Doe, INSURED
OID FILE NUMBER: 1
To View Attachment Password = PBM2020

To Whom It May Concern:

The Oklahoma Insurance Department ("OID") is in receipt of an inquiry or inquiries regarding Pharmacy Benefit Manager (PBM), [ABC Company, hereinafter "PBM" or "your company." Please review this correspondence and advise our office of your position. We ask that you use the above file number on all correspondence concerning this inquiry/inquiries.

Title 36 O.S. §6965 (C) requires that your company provide the OID with an adequate response to this inquiry within thirty (30) days from the date of this inquiry. Your company's response should be delivered electronically to the OID at PBMcomplaints@oid.ok.gov. Please review this correspondence and the corresponding complaint(s) and advise our office of your response and position in this matter. Please include the OID file number/SBS tracking number with your response. This will ensure that we associate the record(s) of the complaint(s) with the appropriate entity. We also request that you provide a specific contact person who will be handling this matter, their direct telephone number and e-mail address.

In addition to your company's response and position in this matter, please provide its full and complete answers to the following questions and requests:

[INSERT QUESTIONS TO PBM – THE SPECIFIC QUESTIONS DEPEND ON THE ALLEGED VIOLATION(S)]

Thank you in advance for your assistance and timely response. This department looks forward to working with you in resolving this matter.

Sincerely,

Sherlock Holmes
Jane Marple
Auditor
sholmes@BakerStreet.org

jmarple@naic.org
(918) 295-3716

Enclosure