

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

STATE OF OKLAHOMA, ex rel. GLEN)
MULREADY, Insurance Commissioner,)

Petitioner,)

v.)

Case No. 19-0674 -DIS

NAVADA O'CONNELL, a Licensed)
Nonresident Adjuster in the State of)
Oklahoma,)

Respondent.)

FILED

DEC 20 2019

INSURANCE COMMISSIONER
OKLAHOMA

CONSENT ORDER

COMES NOW the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, and the Respondent, Navada O'Connell, ("Respondent") and stipulate to the following facts and applicable laws. The party's consent to the entry of this Order.

JURISDICTION

1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq.

2. Respondent is a nonresident Oklahoma insurance adjuster applicant attempting to hold an Oklahoma adjuster license, with an address of record as 1813 Poinciana LN, Plano, TX 75075.

3. The Insurance Commissioner may censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Oklahoma Insurance Adjusters Licensing

Act or may levy a civil fine of not more than One Thousand Dollars (\$1,000.00) for each occurrence pursuant to 36 O.S. § 6220(B).

4. Respondent has been offered the opportunity for a hearing pursuant to the Oklahoma Insurance Code, 75 O.S. § 309 and has waived the right for a hearing.

5. Informal disposition of this matter may be made by consent order pursuant to 75 O.S. § 309(E).

STIPULATIONS OF FACT

1. Respondent adjusted twenty-six (26) claims after her Oklahoma adjuster license expired on February 28, 2017.

2. Respondent was provided notification of concerns regarding the Oklahoma Insurance Code, 36 O.S. § 6220(A)(9), "The Commissioner may censure, suspend, revoke, or refuse to issue or renew a license after hearing for. . . Adjusting losses or negotiating claim settlements arising pursuant to provisions of insurance contracts on behalf of an insurer or insured without proper licensing from the Commissioner and authority from the licensed insurer or the insured party; ..."

4. In addition to or in lieu of any applicable denial, suspension, or revocation of a license, any person violating the provisions of the Insurance Adjusters Licensing Act may be subject to a civil fine of not more than One Thousand Dollars (\$1,000.00) for each violation. This fine may be enforced in the same manner in which civil judgment may be enforced."

CONCLUSIONS OF LAW

1. Respondent violated 36 O.S. § 6220(A)(9). in adjusting losses or negotiating claim settlements arising pursuant to provisions of insurance contracts on behalf of an insurer or insured without proper licensing


ORDER

IT IS THEREFORE ORDERED by the Insurance Commissioner and CONSENTED to by the Respondent that it shall be and hereby Censured and is fined One Hundred Dollars (\$100.00) for the afore described violation.

WITNESS My Hand and Official Seal this 16th day of December 2019.




Glen Mulready
Insurance Commissioner
State of Oklahoma



Buddy Combs
First Assistant Insurance Commissioner

APPROVED:

Glen Mulready
Insurance Commissioner
State of Oklahoma



BY: Ron Kreiter
Deputy General Counsel
Oklahoma Insurance Department



Navada O'Connell

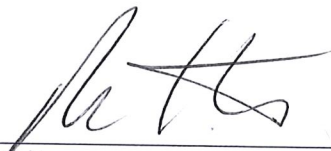
CERTIFICATE OF MAILING

I, Ron Kreiter, hereby certify that a true and correct copy of the above and foregoing Consent Order was e-mailed by agreement on this 20th day of December 2019, to:

Navada O'Connell
1813 Poinciana LN,
Plano, TX 75075.
Phone: 214-754-8177
Email: noconnell@chubb.com

And a copy was delivered to:

Nicole Godfrey
Licensing Division



Ron Kreiter
Deputy General Counsel