

**BEFORE THE INSURANCE COMMISSIONER OF THE  
STATE OF OKLAHOMA**

**FILED**

**SEP 17 2019**

**INSURANCE COMMISSIONER  
OKLAHOMA**

**STATE OF OKLAHOMA, ex rel. GLEN  
MULREADY, Insurance Commissioner,**

**Petitioner,**

**v.**

**Case No. 19-0290-DEN**

**KESHAUNA MARKS , a Licensed  
Nonresident insurance adjuster  
in the State Of Oklahoma,**

**Respondent.**

**CONSENT ORDER**

**COMES NOW** the State of Oklahoma, ex rel. Glen Mulready, Insurance Commissioner, and the Respondent, Keshaua Marks., (“Respondent”) and stipulate to the following facts and applicable laws. The parties consent to the entry of this Order.

**JURISDICTION**

1. Glen Mulready is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq.

2. Respondent is a nonresident Oklahoma insurance adjuster holding a license NPN 16102732, with an address of record as 443 Callery Drive, Bolingbrook, Illinois 60490-3180.

3. The Insurance Commissioner may assess an applicable denial, suspension or revocation of a license issued pursuant to the Oklahoma Insurance Adjusters Licensing

Act and/or may levy a civil fine of not more than One Thousand Dollars (\$1,000.00) for each occurrence pursuant to 36 O.S. §6220.

4. Respondent, has been offered the opportunity for a hearing pursuant to the Oklahoma Insurance Code, 75 O.S. § 309 and has waived the right for a hearing.

5. Informal disposition of this matter may be made by consent order pursuant to 75 O.S. § 309(E).

#### **STIPULATIONS OF FACT**

1. Respondent, Keshaua Marks was provided notification of a violation of the Oklahoma Insurance Code, 36 O.S. §6330 (A)(15) by failing to inform the Department, of a change of information submitted on the application within thirty (30) days of the change and thus by answering "No" to a question that should have been answered "Yes", wherein the Respondent failed to report a misdemeanor charge from 1996.

2. Respondent should have answered in the affirmative on the Oklahoma insurance adjuster renewal application. She did not.

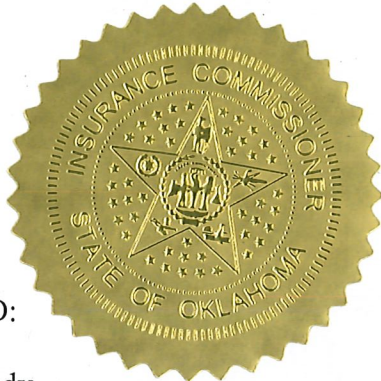
#### **CONCLUSIONS OF LAW**


1. Respondent violated 36 O.S. § 6220 (A)(15). in failing to answer properly on the renewal application.

#### **ORDER**

**IT IS THEREFORE ORDERED** by the Insurance Commissioner and CONSENTED to by the Respondent that it shall be and hereby is censured for this violation and fined in the amount of Fifty Dollars (\$50.00). The fine is to be paid by Money Order or Cashier's Check.

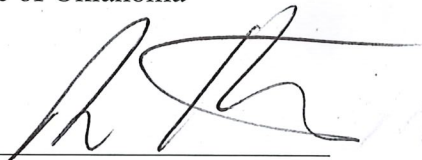
WITNESS My Hand and Official Seal this 17<sup>th</sup> day of ~~August~~ September, 2019.



  
Tyler Laughlin  
First Deputy Insurance Department  
Oklahoma Insurance Department

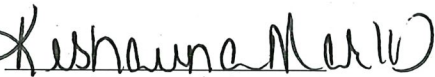
APPROVED:

Glen Mulready  
Insurance Commissioner  
State of Oklahoma



BY: Ron Kreiter  
Deputy General Counsel  
Oklahoma Insurance Department

Keshauna Marks

BY:   
Keshauna Marks


**CERTIFICATE OF MAILING**

I, Ron Kreiter, hereby certify that a true and correct copy of the above and foregoing Consent Order was e-mailed by agreement on this ~~6th~~ <sup>17th</sup> day of ~~August~~ <sup>September</sup>, 2019, to:

Keshauna Marks  
4413 Callery Drive  
Bolingbrook, IL 60490

And a copy was delivered to:

Lorie Jones  
Licensing Division

  
\_\_\_\_\_  
Ron Kreiter  
Deputy General Counsel

## Sherry Standerfer

---

**From:** Sherry Standerfer  
**Sent:** Tuesday, September 17, 2019 10:07 AM  
**To:** 'markskehauna@gmail.com'  
**Cc:** Ron Kreiter  
**Subject:** St v. Keshuana Marks/19-0290-DEN  
**Attachments:** 19-0290-DEN RLK Consent Order 9-17-19.pdf

Hello Keshuana,

Attached is the filed Consent Order in the above matter. This document is being sent to you for your records.

A copy has been forwarded to our Licensing Division with a request to proceed with licensing. If you have any questions or need anything further, please contact Ron Kreiter, Deputy General Counsel, at 405-521-2746 or by email at [ron.kreiter@oid.ok.gov](mailto:ron.kreiter@oid.ok.gov).

Sincerely,



**Sherry M. Standerfer**  
Legal Assistant

Legal Division  
3625 N.W. 56th Street, Suite 100  
Oklahoma City, Oklahoma 73112  
405.521.2748 office  
405.522-0125 fax

[oid.ok.gov](http://oid.ok.gov)

[Facebook](#) | [Twitter](#) | [Instagram](#) | [Linkedin](#)



NOTICE: The contents of this electronic message, including attachments, are transmitted by the Oklahoma Insurance Department, an Oklahoma government agency according to the Uniform Electronic Transactions Act, 12A O.S. 15-101 et seq. This message is intended for use by the named addressee only and may contain information that is confidential or private according to state or federal laws. If you have received this electronic message in error, please notify the sender by a "reply to sender only" message, delete it completely from your computer and maintain confidentiality of the message. Any unauthorized disclosure, distribution, or use of the contents of this message is prohibited and subjects the user to penalty of law.

## Sherry Standerfer

---

**From:** Mail Delivery System <Mailer-Daemon@mailgwo3.ok.gov>  
**To:** markskehauna@gmail.com  
**Sent:** Tuesday, September 17, 2019 10:07 AM  
**Subject:** Undeliverable: St v. Keshuana Marks/19-0290-DEN

### Delivery has failed to these recipients or groups:

[markskehauna@gmail.com](mailto:markskehauna@gmail.com)

The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

### Diagnostic information for administrators:

Generating server: mailgwo3.ok.gov

[markskehauna@gmail.com](mailto:markskehauna@gmail.com)

#< #5.1.1 smtp; 550-5.1.1 The email account that you tried to reach does not exist. Please try> #SMTP#

### Original message headers:

X-AuditID: c7be8189-eebfff7000000034e-9a-5d80f6a0f535  
Received: from smg1.osf.ok.gov ([199.190.129.134])  
    (using TLS with cipher ECDHE-RSA-AES256-GCM-SHA384 (256/256 bits))  
    (Client did not present a certificate)  
    by mailgwo3.ok.gov (State of Oklahoma) with SMTP id FD.40.00846.0A6F08D5; Tue, 17  
Sep 2019 10:07:12 -0500 (CDT)  
Received: from [199.190.129.161] ([199.190.129.161])  
    by smg1.osf.ok.gov with ESMTP id x8HF7BFs027896  
    (version=TLSv1/SSLv3 cipher=DHE-RSA-AES256-SHA bits=256 verify=NO)  
    for <[markskehauna@gmail.com](mailto:markskehauna@gmail.com)>; Tue, 17 Sep 2019 10:07:11 -0500  
Received: from EML-EXA06.agency.OK.local ([169.254.6.167]) by  
    EML-EXA01.agency.OK.local ([169.254.1.178]) with mapi id 14.03.0468.000; Tue,  
17 Sep 2019 10:07:10 -0500  
From: Sherry Standerfer <[Sherry.Standerfer@oid.ok.gov](mailto:Sherry.Standerfer@oid.ok.gov)>  
To: "[markskehauna@gmail.com](mailto:markskehauna@gmail.com)" <[markskehauna@gmail.com](mailto:markskehauna@gmail.com)>  
CC: Ron Kreiter <[ron.kreiter@oid.ok.gov](mailto:ron.kreiter@oid.ok.gov)>  
Subject: St v. Keshuana Marks/19-0290-DEN  
Thread-Topic: St v. Keshuana Marks/19-0290-DEN  
Thread-Index: AdvtaXqzJAttVGPIQyuFmzqHuXqoVw==  
Date: Tue, 17 Sep 2019 15:07:09 +0000  
Message-ID: <[4FE0D72834C2C547A32E1EBECBB9133294B53185@EML-EXA06.agency.OK.local](mailto:4FE0D72834C2C547A32E1EBECBB9133294B53185@EML-EXA06.agency.OK.local)>  
Accept-Language: en-US  
Content-Language: en-US  
X-MS-Has-Attach: yes  
X-MS-TNEF-Correlator:  
x-originating-ip: [199.190.129.187]  
Content-Type: text/plain

MIME-Version: 1.0  
X-GlobalCerts-Milter: smgl.osf.ok.gov 17Sep2019-10:07:12.000  
X-Brightmail-Tracker:  
H4sIAAAAAAAAAA21Ve0xTzXTnu31daj+4lNehwlKvuswX8YFGI5rFvTRZNuZ0S8iQXdpL6Whv  
a28raqJWolVRh06Hsw6HJLJMnTHlMZlTN9xEUFTYNEbi222IT9ThdE73XW4ft0P+OpzfOb/z  
Oye/75ZWGW8nmWi74OU9AudgtXpl46GFgWG13f6i4cuepi5ddbFL9yqavD94QVeACv0o38Nb  
XILo9fgs3ol6c6+/fHvpsFLO7ngRJsGcILi8nJc3W3nRMof93S5yHqdZ6vB5eHMF5xHsgo01  
260T2JGs2e3gLLyTF7wTWM7t5gUr+/E5qmqZlB7u3ZsDaPaOgzP8KHRpEapeiTQweVCzZiGJ  
9bSRWUtB4FolJf9zC8HZI3c0UpWR2YrgzIpJUqx1xkDdt0+1UpzGjIbFx3bopFjFvAL32i6p  
KxFNpzKDIPDnJLkkFw7Xfa+LxNU/3aWkEjUzEFqaRCmNmQKo3xOipBgxGfCoeTslM2bC+etf  
UbLONLjSelwrx+lw49ozjRz3h2W7biGJUsXY4cAPbpkyBZo2XFfLJflw995Da jVKCypYg7GO  
oKIjSHZXMSsQbAklauUaFwx+P0VuHQqlB+5r5XgI1G++qYrEJ368RvXOD4V/uivD9f2g/czn  
Gpm/HsGJmi8lUdINbZpI0boVV3SR/Ib959SRfOMvZyi5eQuCrZ89V0eKji+q072oeUlod3Ry  
TetZFG3eW7cdRYpOXehQ9W5+D9prd4bjIRD8Y21Y9nEiu/0brbKhFmVvRclOYkVbhWtUrqS8  
1+aaFULykli+D3VeHN+AGBqxBpx31l9klHCzxDnOBrQU0RRrwsJovsiYWuKyzinjxLJi0Vfi  
tIui3SWw6Ti4jtQnRTGPz8GLbBou+IukcTRd4nOUE6JpUjZGJPAPVooP3kgfKvoQ7E+YXGTMV  
Q0S33WJ3+cRin8fRgPLIMhcQc3XnttPIlMc6t9jqsvik92NSCy6Bl0bOW0BGWrk5c3mPSxbS  
gPrSajYTVlwmEGMjj7Oc5928J4JWE+uwORglJCQYMzy8jZ9dancQOcoVAZ/uIqpTlLC8ZSae  
dpsgjBLpWTQHg5YAcYyKXfvhlIMENsUPjF+XohMb0CJEG9gsWZ5RdHNO0W5TSkvD0x9KZ45A  
sqxU7LpPsoZItkdSFq6TkLEWhZwcPGMAOXlGbIBSSjNa j0zZGJLnFRnTpZIynxB/IVMmXirJ  
YBRojxJTBn6mJ4dPVgCSGEL3qGZBPF1Mj8mM7+QTNctumFJS5FPeiQIU8Sxgp+TPFPKl/999  
UvFkSZghjMjnMeKZkgv7hJM9lwFse+CPUSiOk43bGUlqlFwpZGQAKW/h6sBAaF6C4OivCKof  
IFj/mDzAKGoO/03Bbr8KdvyrqgdBNdTuUsPK62pYEtLC4sda+OKkDpqW09CymYarN2jo2JgI  
p44lwo2ORDjyNBFWN+rhWasejt7WQ9u9PnD5qAFudRig+SSGm+0YfuvGsCeYBotPJnVKVqFi  
ViE/Q72sMsgyT7JKGIpYpWvcfMkq4WzyKj mj5hfFWOKs8mR0j1WiA5TnMPnRm5vGd2/K/n3q  
naUL3kheM6LqLXlaS/np/ilvD2noeHxxbUpeqLnwefqIY7qp75ZualtS+OlL0Li35aOZqd/t  
K5yy/1SWP3/x+wM+WPXz3uHvFI9tevlUQVWZduOHGSWTnVW5Y6bnDDlkWBmwa63Lb6a0jquk  
awbX79lV9fWjfl0ZwwdmfqLJfo1Vi2XciMEqj8j9BwAzOZcACAAA

## Sherry Standerfer

---

**From:** Sherry Standerfer  
**Sent:** Tuesday, September 17, 2019 10:14 AM  
**To:** 'kmark@allstate.com'  
**Subject:** St v. Keshuana Marks/19-0290-DEN  
**Attachments:** 19-0290-DEN RLK Consent Order 9-17-19.pdf

Hello Keshuana,

Attached is the filed Consent Order in the above matter. This document is being sent to you for your records.

A copy has been forwarded to our Licensing Division with a request to proceed with licensing. If you have any questions or need anything further, please contact Ron Kreiter, Deputy General Counsel, at 405-521-2746 or by email at [ron.kreiter@oid.ok.gov](mailto:ron.kreiter@oid.ok.gov).

Sincerely,



**Sherry M. Standerfer**  
Legal Assistant

Legal Division  
3625 N.W. 56th Street, Suite 100  
Oklahoma City, Oklahoma 73112  
405.521.2748 office  
405.522-0125 fax

[oid.ok.gov](http://oid.ok.gov)

[Facebook](#) | [Twitter](#) | [Instagram](#) | [Linkedin](#)



NOTICE: The contents of this electronic message, including attachments, are transmitted by the Oklahoma Insurance Department, an Oklahoma government agency according to the Uniform Electronic Transactions Act, 12A O.S. 15-101 et seq. This message is intended for use by the named addressee only and may contain information that is confidential or private according to state or federal laws. If you have received this electronic message in error, please notify the sender by a "reply to sender only" message, delete it completely from your computer and maintain confidentiality of the message. Any unauthorized disclosure, distribution, or use of the contents of this message is prohibited and subjects the user to penalty of law.