BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF OKLAHOMA

STATE OF OKL	AHOMA	y
STATE OF OKLAHOMA, ex rel. JOHN D. DOAK, Insurance Commissioner, Petitioner, vs. CULTURAL INSURANCE SERVICE	AHOMA FILED DEC 0 8 2017 INSURANCE COMMISSION OKLAHOMA CASE NO. 17-0777-DIS	IER
INTERNATIONAL, INC., a foreign third party administrator,		
Respondent.))	

CONDITIONAL ADMINISTRATIVE ORDER AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. John D. Doak, Insurance Commissioner, by and through counsel, Sara A. Worten, and alleges and states as follows:

JURISDICTION AND AUTHORITY

- 1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., including the Oklahoma Third Party Administrator Act, 36 O.S. §§ 1441 through 1452.
- 2. Cultural Insurance Service International, Inc. ("Respondent") is a foreign third party administrator licensed in the State of Oklahoma. Respondent's mailing address of record is 1 High River Park, Stamford, Connecticut.
- 3. The Insurance Commissioner may censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Oklahoma Third Party Administrator Act and/or may levy a civil penalty of not less than One Hundred Dollars (\$100.00) or more than One Thousand Dollars (\$1,000.00) for each occurrence pursuant to 36 O.S. § 1452(A).

- 4. If Respondent requests a hearing in writing in this matter, pursuant to *OAC 365:1-7-1*, the Insurance Commissioner, pursuant to *36 O.S. § 319*, will appoint an independent hearing examiner who shall sit as a quasi-judicial officer and preside over the hearing requested by Respondent.
- 5. The Insurance Commissioner, pursuant to *OAC 365:1-7-5*, upon written request reasonably made by a person affected by the hearing and at such person's expense, shall cause a full stenographic record of the proceedings to be made by a competent court reporter.

ALLEGATIONS OF FACTS

- 6. Respondent's 2016 Annual Report was due on or before June 1, 2017.
- 7. Respondent submitted its 2016 Annual Report on or about October 3, 2017.

ALLEGED CONCLUSIONS OF LAW

8. Respondent has violated 36 O.S. § 1452(A) by failing to file its 2016 Annual Report on or before June 1, 2017.

ORDER

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner, subject to the following paragraph, that Respondent is hereby CENSURED and FINED Two Hundred and Fifty Dollars (\$250.00) for a violation of 36 O.S. § 1452(A). The \$250.00 fine is to be paid within thirty (30) days of this Conditional Administrative Order and made payable to the Oklahoma Insurance Department. Failure to pay the civil fine or request a hearing within thirty (30) days may result in further administrative action or in the nonrenewal of your Oklahoma license.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless Respondent requests a hearing with

respect to the Allegations of Fact set forth above within thirty (30) days of mailing of this Order, this Order and the penalties set forth above shall become a Final Order on the thirty-first (31st) day following the mailing of this Order. A request for hearing shall be in writing addressed to Sara A. Worten, Oklahoma Insurance Department, Legal Division, 3625 NW 56th St., Suite 100, Oklahoma City, Oklahoma 73112. Additionally, the request for hearing shall state the grounds for the request to set aside or modify the Order. The request shall be served on the Oklahoma Insurance Department within the thirty (30) days allotted. The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250 through 323. Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order shall act as a notice of the matters to be reviewed at the hearing and the Allegations of Fact, Alleged Violations of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this day of December, 2017.

JOHN D. DOAK INSURANCE COMMISSIONER STATE OF OKLAHOMA

Worten, OBA #21532 Oklahoma Insurance Department 3625 NW 56th Street, Suite 100 Oklahoma City, Oklahoma 73112

(405) 521-2746

CERTIFICATE OF MAILING

I, Sara A. Worten, hereby certify that a true and correct copy of the above and foregoing Conditional Administrative Order and Notice of Right to be Heard was mailed by certified mail, with postage prepaid and return receipt requested, on this day of December 2017, to:

Cultural Insurance Services International, Inc. Attention: Renata K. Mendrok 1 High River Park Stamford, Connecticut 66905

CERTIFIED MAIL NO. 9214 8902 0982 7500 0038 32

and a copy was delivered to: Jeanette Pearce Regulated Industry Services Division

Assistant General Counsel

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