

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

FILED
SEP 21 2017
INSURANCE COMMISSIONER
OKLAHOMA

STATE OF OKLAHOMA, ex rel. JOHN D.)
DOAK, Insurance Commissioner,)
)
)
Petitioner,)
)
v.)
)
PROPERTY DAMAGE INSURANCE)
CLAIM SPECIALISTS, LLC,)
a resident public adjuster applicant,)
)
Respondent.)

Case No. 17-0616-DEN

CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. John D. Doak, Insurance Commissioner, by and through his attorney, Lisa M. Torneten, and alleges and states as follows:

JURISDICTION & AUTHORITY

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq, including the Insurance Adjusters Licensing Act, 36 O.S. §§ 6201 through 6223.

2. Property Damage Insurance Claim Specialists, LLC (“Respondent”) was formerly a licensed resident public adjuster in the State of Oklahoma holding license number 100162034. Respondent’s address of record is 3030 NW Expressway #200 PMB-167 Oklahoma City, Oklahoma 73112.

3. The Insurance Commissioner may censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Insurance Adjusters Licensing Act and/or may levy a fine up to \$1,000.00 for each occurrence of a violation of the Oklahoma Insurance Code pursuant to

36 O.S. § 6220(B).

ALLEGATIONS OF FACT

1. Respondent's license expired June 30, 2017.
2. On August 28, 2017, Respondent submitted an application to the Oklahoma Insurance Department ("The Department") to reactivate its license.
3. On August 29, 2017, the Department sent a letter to Respondent requiring a detailed response listing any investigated claim losses and/or negotiated claim settlements made under the entity name Property Damage Insurance Claim Specialists, LLC as of June 30, 2017.
4. Respondent submitted a response to the Department listing one active claim it has handled since June 30, 2017, after the expiration of its license.

ALLEGED VIOLATIONS OF LAW

1. Respondent violated 36 O.S. § 6220(F), acting as an insurance adjuster in this state without a license, a violation of 36 O.S. § 6220(B).

ORDER

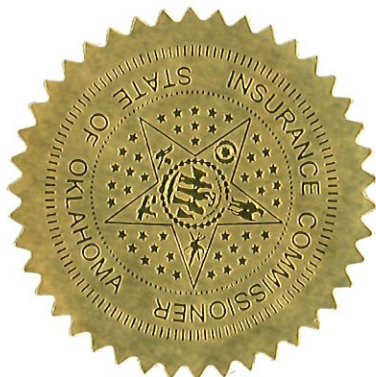
IT IS THEREFORE ORDERED by the Insurance Commissioner that Property Damage Insurance Claim Specialists, LLC is **FINED TWO HUNDRED AND FIFTY DOLLARS (\$250.00)**. **The \$250.00 fine is to be paid within thirty (30) days** made payable to the Oklahoma Insurance Department.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Allegations of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above shall become a Final Order on the thirty-first day following the date of mailing this Order. A request for hearing should be in

writing addressed to Lisa M. Torneten, Oklahoma Insurance Department, Legal Division, 3625 NW 56th St., Suite 100, Oklahoma City, Oklahoma 73112. The request for hearing must state the grounds for the request to set aside or modify the Order.

Any such hearing shall be conducted according to the procedures for contested cases under the Insurance Code and 75 O.S. § 250-323. If the Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order shall act as notice of the matters to be reviewed at the hearing, and the Allegations of Fact, Alleged Violations of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 21st day of September, 2017.



JOHN DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

A handwritten signature in black ink, appearing to read "Lisa M. Torneten".

Lisa M. Torneten
Assistant General Counsel
3625 NW 56th St., Suite 100
Oklahoma City, OK 73112
405-522-6330
405-522-0125 Fax

CERTIFICATE OF MAILING

I, Lisa M. Torneten, hereby certify that a true and correct copy of the above and foregoing *Conditional Administrative Order and Notice of Right to be Heard* was mailed by certified mail, with postage prepaid and return receipt requested, on this 21st day of September, 2017, to the following:

Property Damage Insurance Claim Specialists, LLC
3030 NW Expressway #200 PMB-167
Oklahoma City, OK 73112

BARCODE NO. 9214 8902 0982 7500 0019 44

and a copy was delivered to:

Lorie Jones
Licensing Division



Lisa M. Torneten
Assistant General Counsel

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* Delivered Tue 9/26/17 =
269 + 30 = 299 = Thursday
Oct 26, 2017

DATE & TIME

STATUS OF ITEM

LOCATION

Last Day to pay fine or request hearing

September 26, 2017, 11:54
am

Delivered, Left with
Individual

OKLAHOMA
CITY, OK 73112

is Thursday 10/26/17

Your item was delivered to an individual at the address at 11:54 am on September 26, 2017 in OKLAHOMA CITY, OK 73112.

September 25, 2017, 10:00
am

Undeliverable as Addressed

OKLAHOMA CITY, OK 73112

September 23, 2017, 7:26 am

Out for Delivery

OKLAHOMA CITY, OK 73112

September 23, 2017, 7:16 am

Sorting Complete

OKLAHOMA CITY, OK 73112

See More v



17-0616-DEW
UMT

Date: September 26, 2017

Maria Torres:

The following is in response to your September 22, 2017 request for delivery information on your Certified Mail™/RRE item number 9214890209827500001944. The delivery record shows that this item was delivered on September 26, 2017 at 11:54 am in OKLAHOMA CITY, OK 73112. There is no delivery signature on file for this item.

Thank you for selecting the Postal Service for your mailing needs. If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,
United States Postal Service