

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

STATE OF OKLAHOMA, ex rel. JOHN)
DOAK, Insurance Commissioner,)
)
)
Petitioner,)
)
v.)
)
BRITT MINKS,)
a licensed resident insurance producer,)
)
Respondent.)

Case No. 17-0575-DIS

FILED
SEP 06 2017
INSURANCE COMMISSIONER
OKLAHOMA

CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD

COMES NOW the State of Oklahoma, ex rel. John D. Doak, Insurance Commissioner, by and through his attorney, Lisa M. Torneten, and alleges and states as follows:

JURISDICTION AND AUTHORITY

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., including the Oklahoma Producer Licensing Act, 36 O.S. §§ 1435.1 through 1435.41.
2. Britt Minks ("Respondent") is a resident insurance producer holding license number 108580. Respondent's mailing address of record is 102 Kidd Lane Poteau, Oklahoma 74953.
3. The Insurance Commissioner may place on probation, censure, suspend, revoke or refuse to issue or renew a license issued pursuant to the Oklahoma Producer Licensing Act and/or may levy a fine up to \$1,000.00 for each occurrence of a violation of the Oklahoma Insurance Code pursuant to 36 O.S. §§ 1435.13(A) and (D).

ALLEGATIONS OF FACTS

1. The Oklahoma Insurance Department (the "Department") received a consumer complaint against the Respondent on March 2, 2017.
2. On March 3, 2017, the Department's consumer assistance division sent Respondent a letter by mail with an enclosed copy of the complaint and requested that he provide a written response to the Department within thirty (30) days.
3. The Department did not receive a written response regarding the complaint within thirty (30) days, and another letter was issued to Respondent on April 5, 2017 requesting same.
4. The Department sent its third and final letter to Respondent on July, 10, 2017.
5. The Respondent did not provide the Department with an explanation of the events alleged in the consumer complaint until August 28, 2017.

ALLEGED VIOLATIONS OF LAW

1. Respondent violated 36 O.S. § 1250.4(B); every agent, adjuster, administrator, insurance company representative, or insurer upon receipt of any inquiry from the Commissioner shall, within thirty (30) days from the date of the inquiry, furnish the Commissioner with an adequate response to the inquiry, a violation of 36 O.S. §§ 1435.13(A).
2. Pursuant to 36 O.S. § 1250.4(D), the Insurance Commissioner may levy a civil fine for any violation of § 1250.4 of not less than One Hundred Dollars (\$100.00) nor more than Five Thousand Dollars (\$5,000.00).

ORDER

IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner, subject to the following paragraph, that Respondent is hereby **FINED THREE HUNDRED DOLLARS (\$300.00)** for a violation of 36 O.S. § 1250.4 (B). The **\$300.00 fine is**

to be paid within thirty (30) days of this Conditional Administrative Order and made payable to the Oklahoma Insurance Department.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless Respondent requests a hearing with respect to the Allegations of Fact set forth above within thirty (30) days of mailing of this Order, this Order and the penalties set forth above shall become a Final Order on the thirty-first day following the mailing of this Order. A request for hearing shall be in writing addressed to Lisa M. Torneten, Oklahoma Insurance Department, Legal Division, 3625 NW 56th St., Suite 100, Oklahoma City, Oklahoma 73112. Additionally, the request for hearing shall state the grounds for the request to set aside or modify the Order. The request shall be served on the Oklahoma Insurance Department within the thirty (30) days allotted. The proceedings on such requested hearing will be conducted in accordance with the Oklahoma Insurance Code, 36 O.S. §§ 101 et seq., and the Oklahoma Administrative Procedures Act, 75 O.S. §§ 250 through 323. If Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order shall act as a notice of the matters to be reviewed at the hearing and the Allegations of Fact, Alleged Violations of Law, and penalties imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 6th day of September, 2017.



JOHN D. DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

A handwritten signature in black ink, appearing to read "Lisa M. Torneten".

Lisa M. Torneten
Oklahoma Insurance Department
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma 73112
(405) 522-6330
(405) 522-1250 Fax

CERTIFICATE OF MAILING

I, Lisa M. Torneten, hereby certify that a true and correct copy of the above and foregoing *Conditional Administrative Order and Notice of Right to be Heard* was mailed by certified mail, with postage prepaid and return receipt requested, on this 6th day of September, 2017, to the following:

Britt Minks
102 Kidd Lane
Poteau, OK 74953

BAR CODE NO. 9214 8902 0982 7500 0014 94

and a copy was delivered to:

Angel Henline
Consumer Assistance Division

A handwritten signature in black ink, appearing to read "Lisa M. Torneten".

Lisa M. Torneten
Assistant General Counsel



Date: September 15, 2017

Maria Torres:

The following is in response to your September 15, 2017 request for delivery information on your Certified Mail™/RRE item number 9214890209827500001494. The delivery record shows that this item was delivered on September 11, 2017 at 2:07 pm in POTEAU, OK 74953. The scanned image of the recipient information is provided below.

Signature of Recipient :

Brian Mink

Address of Recipient :

102 Kidd Ln

Thank you for selecting the Postal Service for your mailing needs.

If you require additional assistance, please contact your local Post Office or postal representative.

Sincerely,
United States Postal Service

*Delivered on 9/11/17 =
254
+30
284 = last day to pay fine
or request hearing is
Wednesday 9/11/17*