

ALLEGATIONS OF FACT

1. Respondent applied for a nonresident adjuster license on or about April 21, 2017, with the Oklahoma Insurance Department (OID). On the application form, question 2 asks the following: "Has the business entity or any owner, partner, officer or director of the business entity, or member or manager of a limited liability company, ever been named or involved as a party in an administrative proceeding, including a FINRA sanction or arbitration proceeding regarding any professional or occupational license, or registration?" Respondent answered "no" to this question.

2. A background check conducted by the OID Licensing Division showed that Respondent was a party to an administrative action before the Insurance Commissioner of the State of Utah for failing to submit a timely response to an inquiry from the Utah Insurance Commission on three (3) separate occasions.

3. Respondent's failure to timely respond to an inquiry from the Utah Insurance Commissioner resulted in an informal adjudicative proceeding and an administrative assessment in the amount of \$750.00.

ALLEGED VIOLATIONS OF LAW

1. Respondent violated the provisions of 36 O.S. § 6220(A)(1) by making a material misrepresentation or fraud in its license application.

2. Respondent violated the provisions of 36 O.S. §§ 6220(A)(12) and 6222 by obtaining or attempting to obtain a license through misrepresentation or fraud and/or by failing to report a previous administrative action taken against Respondent in another jurisdiction.

ORDER

IT IS THEREFORE ORDERED by the Insurance Commissioner that Federal Service Corporation is **FINED THREE HUNDRED DOLLARS (\$300.00)** for providing incorrect, misleading, incomplete or materially untrue information in the license application. **The \$300.00 fine is to be paid within thirty (30) days** made payable to the Oklahoma Insurance Department. Respondent's application for a nonresident adjuster license may be granted upon receipt of payment of the fine and reporting of the administrative action. Failure to pay the civil fine or request a hearing within thirty (30) days will result in your license application being withdrawn.

IT IS FURTHER ORDERED, ADJUDGED AND DECREED by the Insurance Commissioner that this Order is a Conditional Order. Unless the Respondent requests a hearing with respect to the Allegations of Fact set forth above within thirty (30) days of the date of mailing of this Order, this Order and the penalties set forth above shall become a Final Order on the thirty-first day following the date of mailing this Order. A request for hearing should be in writing addressed to Sandra LaVenue, Oklahoma Insurance Department, Legal Division, 3625 NW 56th St., Suite 100, Oklahoma City, Oklahoma 73112. The request for hearing must state the grounds for the request to set aside or modify the Order.

Any such hearing shall be conducted according to the procedures for contested cases under the Insurance Code and 75 O.S. § 250-323. If the Respondent serves a timely request for hearing on the Oklahoma Insurance Department, this Conditional Order shall act as notice of the matters to be reviewed at the hearing, and the Allegations of Fact, Alleged Violations of Law, and penalties

imposed in this Conditional Order shall be considered withdrawn, pending final resolution at the hearing.

WITNESS My Hand and Official Seal this 19th day of May, 2017.



JOHN DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

A handwritten signature in black ink, appearing to read "Sandra G. LaVenue", written over a horizontal line.

Sandra G. LaVenue
Senior Counsel
3625 NW 56th St., Suite 100
Oklahoma City, OK 73112
405-521-2746

CERTIFICATE OF MAILING

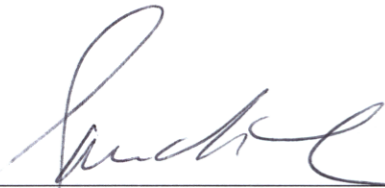
I, Sandra G. LaVenue, hereby certify that a true and correct copy of the above and foregoing Conditional Administrative Order and Notice of Right to be Heard was mailed by certified mail, with postage prepaid and return receipt requested, on this 19th day of May, 2017, to:

Susan Griffin
Vice President/Claims Manager
Federal Service Corporation
22601 N. 19th Avenue, Suite 202
Phoenix, AZ 85027

CERTIFIED MAIL NO. 7016 0910 0000 8401 1983

and a copy was delivered to:

Courtney Khodabakhsh
Lorie Jones
Licensing Division



Sandra G. LaVenue
Assistant General Counsel

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Susan Griffin
 Federal Service Corporation
 22601 N. 19th Ave., Suite 202
 Phoenix, AZ 85027
sms/17-0311-DEN (SGL)/Cond Ord

Sent To
 Street and Apt. No., or PO Box #
 City, State, ZIP+4®

PS Form 3800, April 2015 PSN

7016 0910 0000 8401 1983

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece or on the front if space permits.

1. Article Addressed to:
 Susan Griffin
 Federal Service Corporation
 22601 N. 19th Ave., Suite 202
 Phoenix, AZ 85027
sms/17-0311-DEN (SGL)/Cond Ord



9590 9402 1900 6104 3994 80

2. Article Number (Transfer from service label)
7016 0910 0000 8401 1983

COMPLETE THIS SECTION ON DELIVERY

A. Signature
 Christine Dial Agent
 Addressee
 B. Received by (Printed Name) *Christine Dial*
 C. Date of Delivery *5/22/17*
 D. Is delivery address different from item 1? Yes
 If YES, enter delivery address below: No

RECEIVED
 OKLAHOMA INSURANCE
 MAY 26
 Legal Division

3. Service Type
 Adult Signature Priority Mail Express®
 Adult Signature Restricted Delivery Registered Mail™
 Certified Mail® Registered Mail Restricted Delivery
 Certified Mail Restricted Delivery Return Receipt for Merchandise
 Collect on Delivery Signature Confirmation™
 Collect on Delivery Restricted Delivery Signature Confirmation Restricted Delivery
 Insured Mail Signature Confirmation Restricted Delivery (over \$500)
 Insured Mail Restricted Delivery (over \$500)

PS Form 3811, July 2015 PSN 7530-02-000-9053

Domestic Return Receipt