



# OKLAHOMA INSURANCE DEPARTMENT

Insurance Commissioner, Glen Mulready

Bail Bond Division

400 NE 50<sup>th</sup> Street  
Oklahoma City, OK 73105

405.521.6610  
405.522.6905

**For Insurance Department Use Only**

Complaint # \_\_\_\_\_

Date: \_\_\_\_\_

To: **Lewis Garrison, Director**  
**Bail Bond Division**  
Oklahoma Insurance Department  
400 NE 50th Street  
Oklahoma City, OK 73105

From:  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
Telephone Number \_\_\_\_\_  
Email Address \_\_\_\_\_

Person filing complaint is the Defendant \_\_\_\_\_, Co-signer \_\_\_\_\_, Other (explain) \_\_\_\_\_

Full Name of Bail Bondsman about which you are requesting assistance:

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### COMPLAINT

Please give as much detailed information as possible. Include copies of receipts, bail agreements, contracts, promissory notes or any other documents you may have signed in connection with the bail bond transaction.

Defendant's Name \_\_\_\_\_ Defendant's date of birth \_\_\_\_\_  
Date of Bond \_\_\_\_\_ Case Number \_\_\_\_\_ County or Municipality \_\_\_\_\_

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## INSTRUCTIONS FOR FILING A COMPLAINT

The Oklahoma Insurance Department (OID) will initiate an investigation when a signed complaint is filed by the public or the Department when a violation of the licensing law (Bail Bond Code) is alleged.

A complaint **should not** be filed with OID in expectation of changing an agreement, voiding a contract or attempting to solve a civil dispute. In those cases, you should consult an attorney.

The complaint should consist of a brief explanation of the facts, which should be stated in the order they occurred. **Copies** of documents such as receipts, bail agreements, contracts, promissory notes, or any other documents you may have signed in connection with the bail bond transaction that will assist in confirming your complaint must be attached to the complaint.

Once the complaint has been filed with OID, an investigation will be conducted. If there is evidence of a violation of the licensing law (Bail Bond Code), OID may pursue administrative action against the bail bondsman and if applicable the insurer. If administrative action is pursued, the complainant becomes a witness for the Department and may be required to appear and testify concerning the facts of the complaint.

Send your completed complaint to:

Attn: Lewis Garrison, Director  
Bail Bond Division  
Oklahoma Insurance Department  
400 NE 50<sup>th</sup> Street  
Oklahoma City, OK 73105