

3	Number of Claims Not Paid due to Preexisting Conditions Exclusion		
4	Number of Claims Not Paid due to Waiting (Elimination) Period Not Met		
5	Net Number of Long-Term Care Claims Denied for Reporting Purposes (Line 2 Minus Line 3 Minus Line 4)		
6	Percentage of Long-Term Care Claims Denied of Those Reported (Line 5 Divided by Line 1)		
7	Number of Long-Term Care Claims Denied Due to:		
8	Long-Term Care Services Not Covered Under Policy ²		
9	Provider/Facility Not Qualified Under the Policy ³		
10	Benefit Eligibility Criteria Not Met ⁴		
11	Other		

² Example—home health care claim filed under a nursing home only policy.

³ Example—a facility that does not meet the minimum level of care requirements or the licensing requirements as outlines in the policy.

⁴ Examples—a benefit trigger not met, certification by a licensed health care practitioner not provided, no plan of care.