GOVERNOR MARY FALLIN



OKLAHOMA INSURANCE DEPARTMENT STATE OF OKLAHOMA

# **Oklahoma - 2017 Appointment Renewals Notification**

The Oklahoma Insurance Department is committed to increasing efficiency and cost savings for the State of Oklahoma. It is important that all licensed carriers keep their **Producer Licensing/Appointment** contact email information updated to ensure prompt receipt of notices regarding appointment renewals and other appointment related inquiries from the Department.

## **Update Carrier Appointment Contacts Electronically**

Effective April 22, 2016 the Oklahoma Insurance Department requires electronic filing of the UCAA Form 14 for those specific categories listed on the Form.

The NAIC's corporate amendment portal (https://UCAA.naic.org/login.html) is available 24/7 to authorized users for electronic processing of the UCAA Form 14. The Form can be completed for one or multiple states, and for one or more contacts in just one filing. Electronic filing of the Form automatically transmits an e-mail to the responsible staff member at each selected State Insurance Department, and requires each of those states to confirm receipt of the filing directly back to the insurance carriers' submitter. The Form remains available to the insurance carrier and the Insurance Departments for 10 years to allow for look-back, long-term recordkeeping and compliance. The NAIC's UCAA Corporate Amendment application Insurer User Guide can be found at following link: the http://www.naic.org/documents/industry\_ucaa\_user\_guide\_corp\_amend.pdf

Please be advised that the license numbers used for company appointments have recently changed.

For additional information regarding UCAA Form 14 or license numbers please contact: Cody Faas 405-521-6648 <u>Cody.Faas@oid.ok.gov</u>.

**IMPORTANT RECONCILIATION INFORMATION** Insurance carriers with an NAIC CoCode wishing to reconcile company appointments with the Oklahoma Insurance Department may obtain a list of their active appointments via the Company Appointment Report (CAR) prior to appointment renewal invoices being created. Terminations can be made through the Interactive Appointment and Termination Application. Both of these applications are available to NIPR Subscribers. If you are not a subscriber or need to verify that you are subscribed to these products, please contact NIPR at 816-783-8467 or <u>marketing@nipr.com</u> for subscription - <u>http://www.nipr.com/index\_authorized\_business\_partners.htm</u>.

### **KEY INFORMATION**

Oklahoma will process all appointment renewals electronically through the National Insurance Producer Registry in 2017.

- The NIPR website is: <u>www.nipr.com</u>.
- Termination notices for individual appointments that you do not wish to renew **must** be received by NIPR no later than **October 26th, 2017** to allow sufficient time for processing and posting to PDB before the renewal billings are created.
- On November 24th, 2017, the NIPR website will display the invoice and a list of appointments due for renewal.
- Appointment renewal fees will be due by **4 P.M. central time December 29th, 2017** for all insurance producers listed on the invoice.
- Companies will not be allowed to terminate or cross-off any names from the invoice.
- Invoices will no longer be displayed on the NIPR website after **December 29th**, 2017.
- All appointments will be canceled if the invoice is not paid by **December 29th, 2017**.
- Appointments will not be renewed if payment is less than invoice total.

#### **IMPORTANT PAYMENT INFORMATION**

#### NOTE: NO PAPER CHECKS:

- Companies that submit a payment to NIPR via paper check will not have their renewal invoice processed and will have the payment refunded to them. Since receipt of a paper check is through a lock box account, NIPR may take several days to post the paper check and issue a refund check to your company. Therefore, you may not receive the refunded check before the payment deadline.
- Oklahoma will terminate all appointments that have not been paid by close of business on December 29th, 2017.
- Oklahoma does not issue refunds.

#### **NIPR Transaction Fees**

The NIPR processing fee per invoice will equal 1% of the total state fees charged with a minimum of \$5.00 and a maximum of a \$1,000.00

Example:		
<u># of appts</u>	<u>Price</u>	<u>Total</u>
100	\$30.00	\$3000.00

Transaction fee is 1% of \$3000.00 or \$30.00

- Acceptable payment types: Electronic Check or Credit Card (Visa, MasterCard or American Express).
- NIPR renewal processing fee are based on the number of appointment renewals on the invoice.
- Appointment Renewal and NIPR processing fees are non-refundable.
- Oklahoma does not issue refunds.

FEES (US Funds)			
State Fees:	Fee Amount		
Producer	\$30	per	
	appointment,	per	
	company.		

Payment Method and other Fees			
Credit Card		•	Visa, MasterCard or American Express Please note there is a \$60,000.00 limit on Credit Card payments. If your invoice exceeds \$60,000.00, you must choose an alternative payment method. If you have questions regarding the other methods, please contact NIPR Customer Service.
Electronic Check	There are no check processing fees for utilizing the electronic check payment method but NIPR transactions fees will apply.	•	A few banks or credit unions may not participate in electronic check services. If your bank needs a pre-authorization to use this electronic check service you will need to provide your financial institution with this information: NIPR ACH - 9431763793.

NIPR transaction fees are not refundable.

#### Process beginning November 24th, 2017 when the electronic invoices are on the website:

- On the Internet, go to <u>www.nipr.com</u>.
- Follow the links to company appointment renewals and sign-in using your company identifiers: company CoCode, FEIN, and/or company name.
  - After entering the necessary identifying information, you can:
    - Print/Pay the Invoice
      - View the detail report of appointment renewals
      - Print the Report

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- Download the Report as text (delimited)
- Download the Report as XML
- Help screens and NIPR Customer Support are available to guide you through the process.

#### IMPORTANT RECONCILIATION INFORMATION

Insurance carriers with an NAIC CoCode wishing to reconcile company appointments with the state insurance department may obtain a list of appointments via the Company Appointment Report (CAR) prior to appointment renewal invoices being created. Terminations can be made through the Interactive Appointment and Termination Application. Both of these applications are available to

NIPR Subscribers. If you are not a subscriber or need to verify that you are subscribed to these products, please contact NIPR at 816-783-8467 or <u>marketing@nipr.com</u> for subscription information. You may also utilize the services on an NIPR Authorized Business Partner <u>http://www.nipr.com/index\_authorized\_business\_partners.htm</u>).

#### If you have any questions regarding the appointment renewal process, contact:

- <u>NIPR Customer Service</u>
- OID Licensing Division Licensing@oid.ok.gov or 405-521-3916
- <u>WWW.Licensing.oid.ok.gov</u>