

OKLAHOMA INSURANCE DEPARTMENT STATE OF OKLAHOMA

BULLETIN NO. LH 2010-05

TO: ALL HEALTH INSURERS ALL HEALTH MAINTENANCE ORGANIZATIONS Attention: State Filing Division

RE: NOTIFICATION REQUIREMENTS UPON REJECTION OF APPLICATION

- FROM: OKLAHOMA INSURANCE DEPARTMENT
- DATE: NOVEMBER 01, 2010

Carriers are required, pursuant to OAC 365:10-1-13, to notify applicants whose application for health insurance coverage is rejected why the application was denied and to provide information about the Oklahoma Health Insurance High Risk Pool. This bulletin is to advise that the Pool's contact information contained in the rule is outdated and to provide current information. In addition, because the Oklahoma Health Insurance High Risk Pool's Board of Directors also manages the Oklahoma Temporary High Risk Pool (Pre-existing Condition Insurance Plan), the Oklahoma Insurance Department asks carriers to reference that Pool in their notice as well.

The notice that must be contained in a rejection letter should read:

Although your application for health insurance coverage was rejected, you may be eligible for coverage through the Oklahoma Health Insurance High Risk Pool or the Oklahoma Temporary High Risk Pool. For more information regarding these alternatives please call 1-877-885-3717 or access the website at <u>www.bcbsok.com/ohrp</u>.

The rejection letter is **not** required to be submitted to the Rate and Form Compliance Division of the Oklahoma Insurance Department for approval.

For specific information about either Pool, carriers should contact the Executive Director of that Pool. For inquiries regarding the Oklahoma Health Insurance High Risk Pool, please contact Frazier Farley, 405-741-8434. For inquiries regarding the Oklahoma Temporary High Risk Pool, please contact Tanya Case, 580-512-1488.

Questions regarding this bulletin should be directed to Susan D. Dobbins, Assistant General Counsel, <u>Susan.Dobbins@oid.ok.gov</u> of the Legal Division of the Oklahoma Insurance Department, Five Corporate Plaza, 3625 NW 56th, Suite 100, Oklahoma City, OK 73112.

The Oklahoma Insurance Department encourages readers of this notice to periodically check the Department's web site <u>http://www.ok.gov/oid/</u> for news and updates to Bulletins and other relevant material.