

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

STATE OF OKLAHOMA, ex rel. JOHN D. DOAK, Insurance Commissioner,
Petitioner,
vs.
OKLAHOMA FARM BUREAU MUTUAL INSURANCE COMPANY, a licensed insurer in the State of Oklahoma,
Respondent.

CASE NO. 12-0381-DIS

FILED
APR 25 2012
INSURANCE COMMISSIONER
OKLAHOMA

**CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD**

COMES NOW the State of Oklahoma, ex rel., John D. Doak, Insurance Commissioner, by and through counsel and alleges and states as follows:

JURISDICTION

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code 36 O.S. §§ 101-7004.
2. Respondent Oklahoma Farm Bureau Mutual Insurance Company (“Respondent”) is a licensed insurer in the State of Oklahoma holding license number NAIC #21563.

FINDINGS

1. On or about February 3rd, 2012, an inquiry regarding a claim which arose under an insurance contract was forwarded by the Oklahoma Insurance Department to Respondent.
2. A letter reminding the Respondent of the inquiry and of their statutory duty to respond

under Title 36 O.S. §1250.4 was sent on March 15, 2012.

3. The thirtieth (30th) day after the date of the inquiry was March 4th, 2012.
4. The thirtieth (30th) day after the date of the reminder was April 14th, 2012
5. As of the date of this Order Respondent has failed to provide any response to February 3rd letter.

CONCLUSION

The allegations are found to be true and correct and Respondent has violated 36 O.S. § 1250.4(B) by failing to furnish an adequate response to an inquiry from the Commissioner within thirty (30) days.

ORDER

IT IS THEREFORE ORDERED that Respondent shall provide a response to the inquiry referenced above and is fined in the amount of Five Hundred Dollars (\$500.00). The response and fine are to be submitted to the Oklahoma Insurance Department within thirty (30) days of the date of this Order.

Respondent is further notified that they may request a hearing within 30 days of the receipt of this Order concerning this action and upon such request the Insurance Department shall conduct a hearing before an independent hearing examiner. A request for hearing shall be made in writing to Mark A. Willingham, Oklahoma Insurance Department, Legal Division, 3625 NW 56th Suite 100, Oklahoma City, Oklahoma 73112 and state the basis for requesting the hearing.

If Respondent does not request a hearing within the 30 days allotted this Order shall be a

FINAL ORDER on the 31st day following the receipt of the Order.

WITNESS My Hand and Official Seal this 25th day of April, 2012.



JOHN D. DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

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Oklahoma Insurance Department
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Ph: (405) 521-2746
Fax: (405) 522-0125

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing Order was mailed certified, return receipt requested on this 25th day of April, 2012, to:

Oklahoma Farm Bureau Mutual Ins. Co.
2501 N. Stiles Ave
Oklahoma City, OK 73105-3119

A handwritten signature in black ink, appearing to read 'Mark A. Willingham', written over a horizontal line.

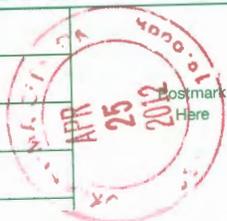
Mark A. Willingham

U.S. Postal Service
CERTIFIED MAIL RECEIPT
 (Domestic Mail Only; No Insurance Coverage Provided)

OFFICIAL USE

7001 0320 0004 4250 4110

Postage	\$
Certified Fee	
Return Receipt Fee (Endorsement Required)	
Restricted Delivery Fee (Endorsement Required)	



Total Postage

Sent To
 Oklahoma Farm Bureau Mutual
 Insurance Co.
 2501 N. Stiles Ave.
 OKC, Ok 73105-3119
 sms/12-0381-DIS/Cond. Ord.

PS Form 3800, January 2001 See Reverse for Instructions

SENDER: COMPLETE THIS SECTION

- Complete items 1, 2, and 3. Also complete item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Oklahoma Farm Bureau Mutual
 Insurance Co.
 2501 N. Stiles Ave.
 OKC, OK 73105-3119
 sms/12-0381-DIS/Cond. Ord.

COMPLETE THIS SECTION ON DELIVERY

A. Signature Agent
 Addressee

B. Received by (Printed Name) C. Date of Delivery

William [Signature] 4-26-12

D. Is delivery address different from item 1? Yes
 No
 YES, enter delivery address below:

RECEIVED
 OKLAHOMA INSURANCE DEPARTMENT

APR 30 2012

Legal Division

Service Type

Certified Mail Express Mail
 Registered Return Receipt for Merchandise
 Insured Mail C.O.D.

4. Restricted Delivery? (Extra Fee) Yes

2. Article Number (Transfer from service label) 7001 0320 0004 4250 4110