

**BEFORE THE INSURANCE COMMISSIONER OF THE  
STATE OF OKLAHOMA**

**FILED**  
DEC 14 2011  
INSURANCE COMMISSIONER  
OKLAHOMA

STATE OF OKLAHOMA, ex rel. JOHN D. DOAK, Insurance Commissioner,	)	
	)	
Petitioner,	)	
	)	
vs.	)	CASE NO. 11-1159-DIS
	)	
NORTH STAR MUTUAL INSURANCE COMPANY, a licensed insurer in the State of Oklahoma,	)	
Respondent.	)	

**CONDITIONAL ADMINISTRATIVE ORDER  
AND NOTICE OF RIGHT TO BE HEARD**

COMES NOW the State of Oklahoma, ex rel., John D. Doak, Insurance Commissioner, by and through counsel and alleges and states as follows:

**JURISDICTION**

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code 36 O.S. §§ 101-7004.
2. North Star Mutual Insurance Company ("Respondent") is a licensed producer in the State of Oklahoma holding license number NAIC #14850.

**FINDINGS**

1. On or about October 17th, 2011, an inquiry regarding a claim which arose under an insurance contract was forwarded by the Oklahoma Insurance Department to Respondent.
2. The thirtieth (30<sup>th</sup>) day after the date of the inquiry was November 16th, 2011.
3. As of the date of this Order Respondent has failed to provide any response to the inquiry.

**CONCLUSION**

The allegations are found to be true and correct and Respondent has violated 36 O.S. § 1250.4(B) by failing to furnish an adequate response to an inquiry from the Commissioner within thirty (30) days from the date of the inquiry.

**ORDER**

**IT IS THEREFORE ORDERED that Respondent shall provide a response to the inquiry referenced above and is fined in the amount of Five Hundred Dollars (\$500.00). The response and fine are to be submitted to the Oklahoma Insurance Department within thirty (30) days of the date of this Order.**

Respondent is further notified that they may request a hearing within 30 days of the receipt of this Order concerning this action and upon such request the Insurance Department shall conduct a hearing before an independent hearing examiner. A request for hearing shall be made in writing to Mark A. Willingham, Oklahoma Insurance Department, Legal Division, 3625 NW 56<sup>th</sup> Suite 100, Oklahoma City, Oklahoma 73112 and state the basis for requesting the hearing.

If Respondent does not request a hearing within the 30 days allotted this Order shall be a **FINAL ORDER** on the 31<sup>st</sup> day following the receipt of the Order.

WITNESS My Hand and Official Seal this 14th day of December, 2011.



JOHN D. DOAK  
INSURANCE COMMISSIONER  
STATE OF OKLAHOMA

Mark A. Willingham  
Assistant General Counsel  
3625 NW 56<sup>th</sup> Street, Suite 100  
Oklahoma City, Oklahoma, 73112  
(405) 521-2746

**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the above and foregoing Order was mailed certified, return receipt requested on this 14th day of December, 2011, to:

North Star Mutual Ins. Co.  
ATTN: Al Anderson  
P.O. Box 54017  
Oklahoma City, OK 73154

**CERTIFIED MAIL NO:  
7008 1830 0003 9411 6784**



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Mark A. Willingham

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- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

A. Signature  
 \* *Tanya Pennington*  Agent  Addressee  
 B. Received by (Printed Name) C. Date of Delivery

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 OKLAHOMA INSURANCE DEPARTMENT  
 DEC 22 2011  
 Legal Division

1. Article Addressed to:

North Star Mutual Ins. Co.  
 Attn: Al Anderson  
 P.O. Box 54017  
 Oklahoma City, OK 73154

11-1159-DIS/MAW(mt)Cond.Admin.Ord.

D. Is delivery address different from item 1?  Yes  
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 City, State, ZIP: 11-1159-DIS/MAW(mt)Cond.Admin.Ord.

PS Form 3800, August 2006 See Reverse for Instructions

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