

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

FILED
OCT 10 2011
INSURANCE COMMISSIONER
OKLAHOMA

STATE OF OKLAHOMA, ex rel. JOHN D. DOAK, Insurance Commissioner,)	
)	
Petitioner,)	
)	
vs.)	CASE NO. 11-0988-DIS
)	
TRAVELERS HOME AND MARINE INSURANCE COMPANY, a licensed insurer in the State of Oklahoma,)	
)	
Respondent.)	

**CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD**

COMES NOW the State of Oklahoma, ex rel., John D. Doak, Insurance Commissioner, by and through counsel and alleges and states as follows:

JURISDICTION

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code 36 O.S. §§ 101-7004.
2. Respondent Travelers Home and Marine Insurance Company (“Respondent”) is a licensed producer in the State of Oklahoma holding license number NAIC #27998.

FINDINGS

1. On or about August 8th, 2011, an inquiry regarding a claim which arose under an insurance contract was forwarded by the Oklahoma Insurance Department to Respondent.
2. The thirtieth (30th) day after the date of the inquiry was September 7th, 2011.
3. As of the date of this Order Respondent has failed to provide any response to the inquiry.

CONCLUSION

The allegations are found to be true and correct and Respondent has violated 36 O.S. § 1250.4(B) by failing to furnish an adequate response to an inquiry from the Commissioner within thirty (30) days from the date of the inquiry.

ORDER

IT IS THEREFORE ORDERED that Respondent shall provide a response to the inquiry referenced above and is fined in the amount of Five Hundred Dollars (\$500.00). The response and fine are to be submitted to the Oklahoma Insurance Department within thirty (30) days of the date of this Order.

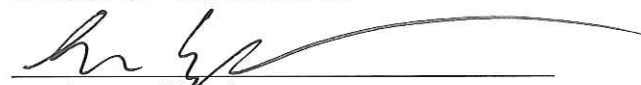
Respondent is further notified that they may request a hearing within 30 days of the receipt of this Order concerning this action and upon such request the Insurance Department shall conduct a hearing before an independent hearing examiner. A request for hearing shall be made in writing to Mark A. Willingham, Oklahoma Insurance Department, Legal Division, 3625 NW 56th Suite 100, Oklahoma City, Oklahoma 73112 and state the basis for requesting the hearing.

If Respondent does not request a hearing within the 30 days allotted this Order shall be a **FINAL ORDER** on the 31st day following the receipt of the Order.

WITNESS My Hand and Official Seal this 10th day of October, 2011.



JOHN D. DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

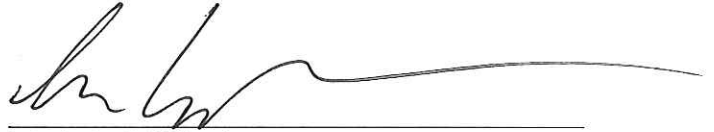

Mark A. Willingham
Assistant General Counsel
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma, 73112
(405) 521-2746

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing Order was mailed certified, return receipt requested on this 10th day of October, 2011, to:

Travelers Home and Marine Ins. Co.
ATTN: Consumer Affairs
One Tower Square, 5MS
Hartford, CT 06183

CERTIFIED MAIL NO:
7008 1830 0003 9411 9747




Mark A. Willingham

7008 18 0003 9411 9747

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- Print your name and address on the reverse so that we can return the card to you.
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1. Article Addressed to:

Travelers Home & Marine Ins. Co.
 ATTN: Consumer Affairs
 One Tower Square, 5MS
 Hartford, CT 06183

11-0988-DIS/MAW(mt)Cond.Admin.Ord.

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 OKLAHOMA HISTORICAL DEPARTMENT OCT 14 2011
 If YES, enter delivery address below: Yes
 No

OCT 19 2011

Legal Division

3. Service Type
 Certified Mail Express Mail
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4. Restricted Delivery? (Extra Fee) Yes

2. Article Number (Transfer from service label) 7008 1830 0003 9411 9747