

BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA

FILED
SEP 19 2011
INSURANCE COMMISSIONER
OKLAHOMA

STATE OF OKLAHOMA, ex rel. JOHN D.)
DOAK, Insurance Commissioner,)
)
Petitioner,)
v.)
)
USAA CASUALTY INSURANCE)
COMPANY, a licensed insurance producer in)
the State of Oklahoma,)
)
Respondent.)

Case No. 11-0895-DIS

CONSENT ORDER

COMES NOW the State of Oklahoma, ex rel. John D. Doak, Insurance Commissioner, and the Respondent USAA Casualty Insurance Company ("Respondent") and enter into this Consent Order.

JURISDICTION

1. John D. Doak is the Oklahoma Insurance Commissioner, having full power and authority to administer the provisions of the Oklahoma Insurance Code, 36 O.S. §§101-7004.
2. USAA Casualty Insurance Company is a licensed insurance producer in the State of Oklahoma holding license number 8532/NAIC #25968.
3. Respondent has been apprised of their rights including the right to a public hearing and has knowingly and freely waived said rights and entered into this Consent Order as a voluntary settlement of the issues and questions raised in the above captioned case.

STIPULATIONS OF FACT

1. On or about July 13th, 2011, an inquiry regarding a claim which arose under an insurance contract was forwarded by the Oklahoma Insurance Department to Respondent.

2. The Respondent conducted a search and has found no records of receiving the inquiry.

3. The thirtieth (30th) day after the date of the inquiry was August 12th 2011.

4. The Department did not receive a response within 30 days.

5. Respondent's undersigned representative has the authority to execute this Consent Order and has had the opportunity to consult with legal counsel.

6. In entering this Consent Order, Respondent does not admit any liability or fault. Although Respondent disputes the above Stipulations of Fact, to resolve this matter, Respondent accepts the Stipulations of Fact as true for the purposes of entering this Consent Order.

ORDER AND CONSENT

IT IS THEREFORE ORDERED by the Insurance Commissioner and CONSENTED to by Respondent that Respondent shall pay a settlement fine in the amount of Five Hundred Dollars (\$500.00) to settle the issues and questions in the above captioned case.

WITNESS My Hand and Official Seal this 19th day of September, 2011.



Approved:

JOHN D. DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

Mark A. Willingham
Assistant General Counsel
Oklahoma Insurance Department
ATTORNEY FOR PETITIONER

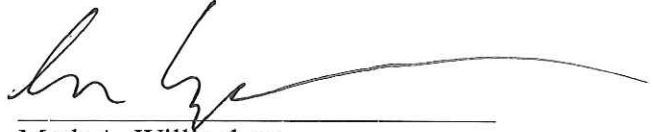
Elizabeth Fuller
USAA Casualty Insurance Company
ATTORNEY FOR RESPONDENT

CERTIFICATE OF MAILING

I hereby certify that a true and correct copy of the above and foregoing Consent Order was mailed postage prepaid on this 19th day of September, 2011, to:

USAA Casualty Insurance Co.
ATTN: Elizabeth Fuller
9800 Fredericksburg Rd.
San Antonio, TX 78288-0001

**CERTIFIED MAIL NO:
7008 1830 0003 9411 8375**



Mark A. Willingham