

**BEFORE THE INSURANCE COMMISSIONER OF THE
STATE OF OKLAHOMA**

FILED

APR 21 2011

STATE OF OKLAHOMA, ex rel. JOHN D.)
DOAK, Insurance Commissioner,)
Petitioner,)
vs.)
MUTUAL ASSURANCE ADMIN INC., a)
licensed third party administrator in the State of)
Oklahoma,)
Respondent.)

INSURANCE COMMISSIONER
OKLAHOMA
CASE NO. 11-0509-DIS

**CONDITIONAL ADMINISTRATIVE ORDER
AND NOTICE OF RIGHT TO BE HEARD**

COMES NOW the State of Oklahoma, ex rel., John D. Doak, Insurance Commissioner, by and through counsel and alleges and states as follows:

JURISDICTION

1. John D. Doak is the Insurance Commissioner of the State of Oklahoma and as such is charged with the duty of administering and enforcing all provisions of the Oklahoma Insurance Code 36 O.S. §§ 101-7004.

2. Respondent Mutual Assurance Admin, Inc. ("Mutual Assurance") is a licensed third party administrator in the State of Oklahoma holding license number 13063.

FINDINGS

1. On or about March 14, 2011, an inquiry regarding a claim which arose under an insurance contract was forwarded by the Oklahoma Insurance Department to Respondent.

2. The thirtieth (30th) day after the date of the inquiry was April 13, 2011.

3. Mutual Assurance failed to adequately respond to the inquiry within thirty (30) days from the date of the inquiry.

CONCLUSIONS

The allegations are found to be true and correct and Respondent has violated 36 O.S. § 1250.4(B) by failing to furnish an adequate response to an inquiry from the Commissioner within thirty (30) days from the date of the inquiry.

ORDER

IT IS THEREFORE ORDERED that Mutual Assurance Admin Inc. shall provide a response to the inquiry referenced above and is fined in the amount of Five Hundred Dollars (\$500.00). The response and fine are to be submitted to the Oklahoma Insurance Department within thirty (30) days of the date of this Order.

Respondent is further notified that they may request a hearing within 30 days of the receipt of this Order concerning this action and upon such request the Insurance Department shall conduct a hearing before an independent hearing examiner. A request for hearing shall be made in writing to Ellen Edwards, Oklahoma Insurance Department, Legal Division, 3625 NW 56th Suite 100, Oklahoma City, Oklahoma 73112 and state the basis for requesting the hearing.

If Respondent does not request a hearing within the 30 days allotted this Order shall be a **FINAL ORDER** on the 31st day following the receipt of the Order.

WITNESS My Hand and Official Seal this 21st day of April, 2011.



JOHN D. DOAK
INSURANCE COMMISSIONER
STATE OF OKLAHOMA

Ellen J. Edwards
Ellen Edwards
Deputy General Counsel
3625 NW 56th Street, Suite 100
Oklahoma City, Oklahoma, 73112
(405) 521-2746

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the above and foregoing Order was mailed certified, return receipt requested on this 21st day of April, 2011, to:

Mutual Assurance Admin, Inc.
P.O. Box 42096
Oklahoma City OK 73123

CERTIFIED MAIL NO: 7008 1830 0003 9411 7316

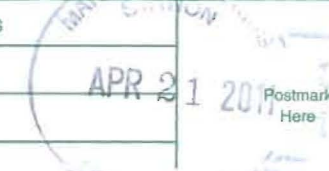
Ellen J. Edwards
Ellen Edwards

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SENDER: COMPLETE THIS SECTION

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- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mail piece or on the front if space permits.

1. Article Addressed to:

Mutual Assurance Administrators Inc.
 P.O. Box 42096
 Oklahoma City, OK 73123

APR 27 2011

Legal Division

11-0509-DIS
 Cond. Admin Ord / ECE/mt

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- Agent
- Addressee

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