BEFORE THE INSURANCE COMMISSIONER OF THE STATE OF OKLAHOMA

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STATE OF OKLAHOMA, ex rel. JOHN D.	MAY 2 0 2011
DOAK, Insurance Commissioner,	INSURANCE COMMISSIONER
Petitioner, v.	OKLAHOMA Case No. 11-0282-DEN
KAYCI MARIE GANN,)
Respondent.)

ORDER DENYING LICENSURE

This matter is a denial proceeding under the Oklahoma Producer Licensing Act. 36 O.S. §§ 1435.1 *et seq*. The Oklahoma Insurance Department notified Respondent that her application for licensure was denied for providing incorrect, misleading, incomplete, or materially untrue information in the license application. 36 O.S. §§ 1435.13(A)(1). Petitioner received Respondent's request for a formal administrative hearing before an independent hearing examiner concerning the matter on April 19, 2011.

A hearing was held before the undersigned Hearing Examiner on May 4, 2011. Petitioner appeared by counsel Julie Meaders. Respondent appeared without counsel. Witnesses were sworn and testified, exhibits were presented and argument of counsel heard.

FINDINGS OF FACT

1. The criminal background question on Respondent's electronic application asked: "Have you ever been convicted of a crime, had a judgment withheld or deferred, or are you currently charged with committing a crime?" "Crime" is defined on the application as both misdemeanors and felonies. The answer to this question was marked

"no".

- 2. A background check by the Licensing Division discovered that Respondent received a deferred sentence of larceny of merchandise from a retailer in Case No. CF-2009-372 in Cleveland County on January 6, 2010.
- 3. Petitioner denied Respondent's request for licensure due to violation of 36 O.S. § 1435.13(A)(1); providing incorrect and materially untrue information in the application.
- 4. Petitioner received Respondent's written request for an administrative hearing on the matter of the denial on April 19, 2011. A hearing was held on May 4, 2011.
- 6. The Insurance Commissioner appointed Leamon Freeman to hear the case as the independent Hearing Examiner.
- 7. The Hearing was recorded electronically by employees of the Oklahoma Insurance Department. Neither party requested a full stenographic record of the proceedings.
 - 8. The following exhibits were introduced and admitted:

Petitioner's Exhibit 1:

Respondent's on-line application;

Petitioner's Exhibit 2:

OSCN Docket Sheet for CF-2009-372;

Petitioner's Exhibit 3:

Felony Information in CF-2009-372;

Petitioner's Exhibit 4:

Judgment and Sentence in CF-2009-372;

Petitioner's Exhibit 5:

Respondent's letter of appeal.

- 9. Brandon Cain and Respondent were sworn and testified under oath.
- 10. The Hearing Examiner heard testimony and entered the following findings

of fact:

- a. Brandon Cain testified as to the procedures used in the Licensing Division to process a producer applicant for a license. Cain testified that Respondent answered the criminal background question on her application "no" as to whether she had been convicted of a crime, had a deferred judgment or was currently charged with committing a crime. Cain testified that a background check by the Licensing Division revealed that Respondent currently had a deferred sentencing date for a felony charge.
- b. Respondent testified concerning the circumstances of the criminal matter. Respondent testified that she was shopping at Dillard's Department Store with her brother and his girlfriend. Respondent testified that the group was arrested for shoplifting \$894.49 of merchandise.
- c. Respondent was charged with felony larceny of merchandise from a retailer and received a three years deferred sentencing date. She was ordered to pay court costs and fees and complete fifty (50) hours of community service.

CONCLUSIONS OF LAW

Respondent violated 36 O.S. § 1435.13(A)(1), by providing incorrect, misleading and incomplete information in her license application.

ORDER

IT IS THEREFORE ORDERED THAT THE OKLAHOMA INSURANCE DEPARTMENT'S DENIAL OF RESPONDENT'S APPLICATION FOR LICENSURE IS UPHELD.

Done this 18 day of May 2011.

LEAMON FREEMAN Hearing Examiner

Oklahoma Insurance Department 3625 NW 56th Street, Suite 100 Oklahoma City, OK 73112

CERTIFICATE OF SERVICE

I, Julie Meaders, certify that on the $\frac{\partial \mathcal{D}^m}{\partial \mathcal{D}^m}$ day of May 2011, a copy of this Final Order was sent by certified mail, return receipt requested, to:

Kayci Marie Gann 1817 N. Park Avenue Shawnee, OK 74804

CERTIFIED MAIL No:

CERTIFIED MAIL NO: 7008 1830 0003 9412 0019

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And a copy was delivered to:

Leah Scoles Licensing Division

Julio Meaders

Julio Meaders

U.S. Postal Service CERTIFIED MAIL RECEIPT 6100 (Domestic Mail Only; No Insurance Coverage Provided) 9412 STATION Postage Certified Fee E000 Return Receipt Fee (Endorsement Required) Restricted Delivery Fee (Endorsement Required) 1830 Total Postage & Kayci Marie Gann 1817 N. Park Ave. 2008 Shawnee, OK 74804 OF PO BOX NO.

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