Health Insurance Marketplace

DEPARTMENT OF HEALTH & HUMAN SERVICES 465 INDUSTRIAL BOULEVARD LONDON, KENTUCKY 40750-0001

> [Susan Griffith] [Address] [City, State, ZIP]

[Date]

Important information about your 2023 Marketplace health coverage

Dear Susan:

You recently got a letter from your Marketplace health insurance company letting you know that your current plan won't be available through the Marketplace for 2023.

We matched you with an alternate plan offered by a different insurance company, so you don't have a gap in your coverage. You'll get information about this new plan, including welcome information and a bill for the first month of coverage, from the company offering it. You don't have to stay in this new plan. You can still choose any available plan.

Each person listed here was matched with a plan:

• [Susan Griffith]: enrolled with [current health insurance company] for 2022, now matched with [2023 health plan] offered by [2023 health insurance company] for 2023.

Visit the Marketplace by December 15, 2022

To stay covered this January, **take action before December 15, 2022**. You can stay in the alternate plan we matched you with, or you can select a new Marketplace health plan. Visit HealthCare.gov to compare the plans available in your area.

We strongly encourage you to update your Marketplace application during Open Enrollment and review all available plans to find one that meets your budget, with the coverage and doctors that are right for you. The Marketplace is the only place where you can qualify for financial help to help pay your monthly premium or other costs.

When updating your 2023 Marketplace application be sure to indicate that you're losing your 2022 health coverage as of December 31, 2022.

What to do next

1. Compare your health plan options for 2023:

- Log into your Marketplace account at HealthCare.gov and select your 2023 application. Step through each page of your application and update your information.
- When you're asked if anyone will lose qualifying health coverage in the next 60 days, check the name of each person listed above. They'll qualify for a Special Enrollment Period, with a later deadline to review plans and enroll in a different plan.
- When you're done making updates, sign and submit your application.
- Review your updated eligibility notice, then continue to enrollment where you can compare plans, costs, and benefits for 2023. When reviewing plans, you'll see your alternate plan displayed at the top as "Current or Alternate" plan. This alternate plan may have different coverage, costs or benefits.

You can also call the Marketplace Call Center at 1-800-318-2596 to compare and pick a plan.

2. Pay your first monthly premium. Your plan will let you know when and how to pay.

For more help

- Visit HealthCare.gov or call the Marketplace Call Center at 1-800-318-2596. TTY users can call 1-855-889-4325. You can also make an appointment with someone in your area who can help you. Information is available at LocalHelp.HealthCare.gov.
- Get help in a language other than English. Information about how to access these services is included with this notice, and available through the Marketplace Call Center.
- Call the Marketplace Call Center to get this information in an accessible format, like large print, braille, or audio, at no cost to you.

Sincerely,

Health Insurance Marketplace Department of Health and Human Services 465 Industrial Boulevard London, Kentucky 40750-0001

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